

Hoteza Web App

Interactive & easy-to-use web application for easier communication, entertainment & personalized guest experience

A web-based hotel application made to upgrade guests' stay, create revenue opportunities & make communication easier.

Highlights



Impress

Create a seamless and enjoyable experience for your guests.



No installation required

Hoteza Web App does not require any installation or download.



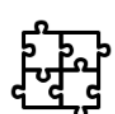
Branding & Multi-language Support

Customisable appearance keeps up with brand GUI & offers multi-language support.



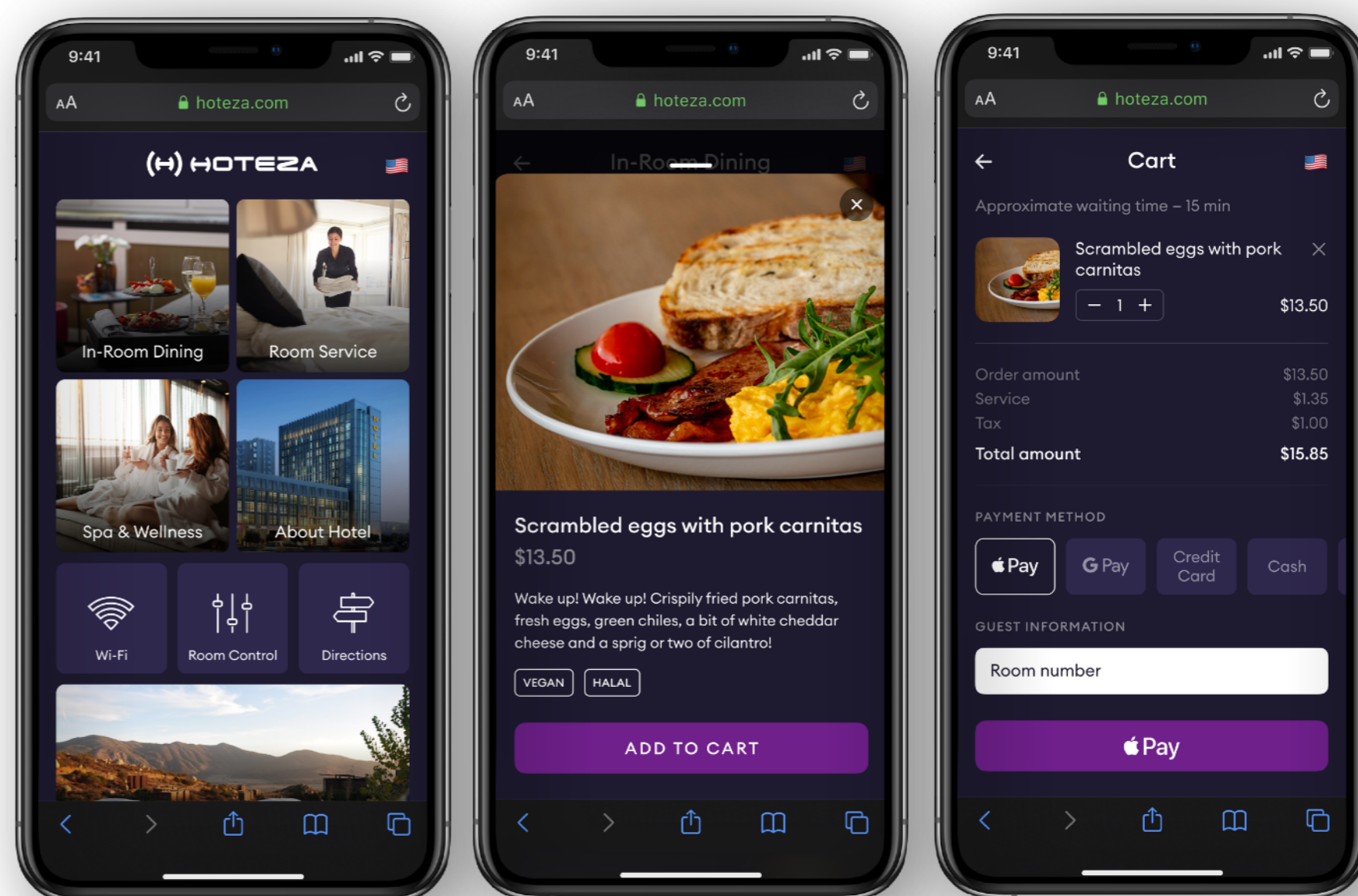
Go Paperless

Reduce your material printing costs & make your business more sustainable with quick & easy material & information updates.



PMS, GRMS, SOS & POS Interface

Pro version of Web app can be integrated with various international PMS, POS, GRMS, SOS & POS systems.



Your guests may access to your customized web app via one of methods below:

- Welcome mail with personal link or QR code (your guest will access the app already authorised)
- QR code printed on flyers, keycard holders or digital signage screens
- HSIA landing page or QR code shown on in-room TV
- Targeted advertising in social networks

Key Features



Personal Welcome Mail

Create a perfect welcome before your guests arrive, with a personalised mail taking them to the interactive app allowing them to explore the hotel beforehand.



Online Payments

Upgrade your safety level by allowing your guests to make online payments easily & securely from their own device.



In-Room Dining

Allow your guests to enjoy your gourmet offer from the comfort of their own room with in-room dining option.



Restaurants & Spa Bookings

Give your guests the opportunity to plan out their visit by booking their table at the restaurant, or making an appointment for a relaxing massage.



Hotel Services

Give your guests the opportunity to explore & order hotel services, like additional pillows & more through their own device



Guest Messages

Open a channel of easy communication and meaningful efficient interactions between your guests & staff through two-way messages for a perfect service experience.



Feedback

Don't miss out on the opportunity to hear your guests' opinion & catch anything important before they check out.



Statistics Module

The ability to collect and analyse statistics on the number of users, their needs and preferences gives you a chance to adjust accordingly.



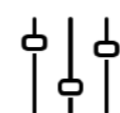
Marketing Module

Create personalized marketing campaigns using different triggers to target different guests & bring your up-sell to a higher level.



TV Remote Control

Give your guests the safest & most convenient remote control by using their own device.



Room Control (GRMS)

Integrate with your GRM system & allow your guests to adjust the room settings from their tablet: control the temperature, turn the lights off & on, or set up pre-made room scenes.



Guest Profile & View Bill

Display real-time information about guests' profiles, orders and bills, allowing them a clear and open insight into their stay.



Late & Express Checkout

Speed up the check-out process to reduce crowds & safety risks at the reception.

Versions comparison

	Basic	Pro	Add-ons*
Hoteza CMS	☑	☑	
QR code launch	☑	☑	
Branding	☑	☑	
Multilingual Support	☑	☑	
Hotel Information Pages	☑	☑	
Restaurants Menu	☑	☑	
Photo Gallery	☑	☑	
Welcome Mail		☑	
In-Room Dining & Orders		☑	
Hotel Services		☑	
Restaurants & Spa Bookings		☑	
Statistics Module		☑	
Telegram Bot		☑	
Guest Messages		☑	
Marketing Module		☑	
View Bill		☑	
Feedback		☑	
Late & Express Checkout		☑	
PMS interface			☑
TV Remote Control			☑
Online Payments			☑
GRMS (Room Control) Ready			☑
SOS (Hotel Operations Software) Ready			☑
POS Ready			☑

Add-ons* — expand the capabilities of the Pro version through additional integrations

Compatible PMS

FIAS API (TCP/IP only)

- Opera/Fidelio
- Libra/Epitome (not all methods, ask Libra partner for more information)
- Protel
- Laserline
- WISH .NET
- UCS Shelter (from v.2.12.118.2325)
- IDS Next
- Diventa
- Theova UHS
- Logisoft
- Pylon
- Sunsoft
- IDB
- Hotelinco
- HOST

WebAPI

- Edelweiss
- WestSoft
- Logus
- Mews
- Clock
- 1c hotel
- CQR
- StayNTouch
- Rentilo
- Milenij
- KorPMS (HREC*KOR) under development

Compatible job dispatch systems

- HotelKit
- TeamJet
- Flexkeeing
- HotSos
- Teamatix
- MessageBox

Compatible POS systems

- Micros Symphony (v. 2.7 or later)
- Micros RES 3700
- Aloha

Compatible GRMS (Room Control)

We support all KNX and Modbus systems. Among them:

- Inncom
- Schneider China
- Wantong
- JOBO
- EMT Control
- Black Nova
- Rockwell Automation
- ETC
- AMX
- eKey
- Scheider Electric
- ABB
- Z-Wave
- Wago
- HDL
- Creston Busch-Jaeger
- Gewiss
- Danfoss
- Segnetics
- + any KNX and Modbus systems