

Hoteza TV

A flexible solution approach that lets you focus on what matters most to you and your guests

Hoteza offers a modular range of hospitality-specific TV solutions, based on many years of relevant experience in hospitality industry and serving **millions of customers all over the world**

Flexible solution design

makes best use of the hotel's existing network infrastructure

Modular enhancement

packages to focus on what matters

Progressive hotel branding

options

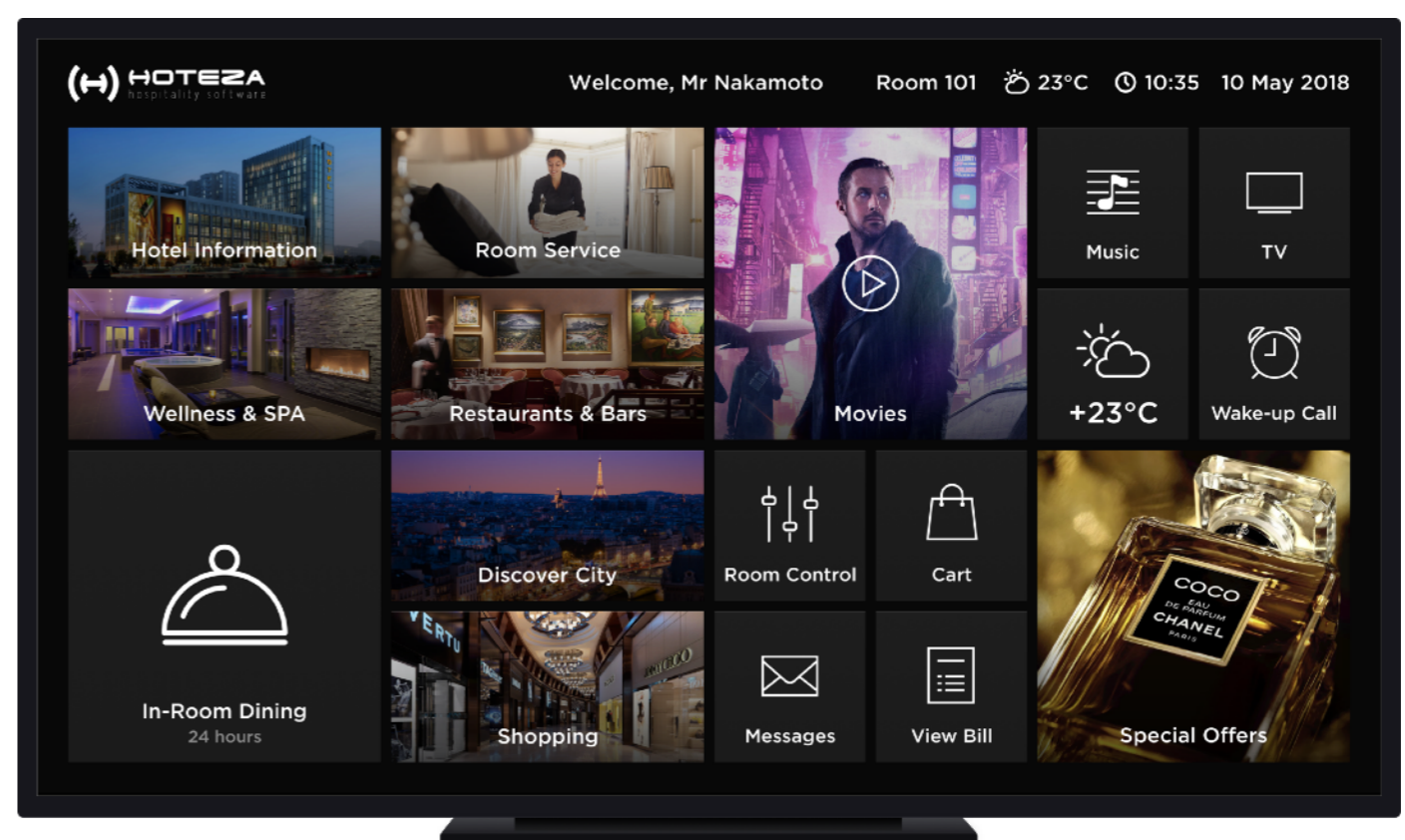
Bouquet of guest

entertainment options from classical (VoD)

to contemporary (screen sharing)

Integration with the leading Room Management Systems

provides a seamless control of room systems via in-room TV screen and guest mobile device



Single CMS platform

for both IPTV and guestfacing mobile apps thus reducing the work of hotel staff

Cloud-based CMS allows consistent information content upgrades across your entire hotel

Multiple language support helps remove language barriers and enhance communication with the hotel for all nationalities

All our on-site and cloud-based solutions can connect directly to the TV, saving you the investment and maintenance cost associated with the use of a set-top-box (STB).

Hoteza Basic

The budget-friendly solution offers a basic set of features. It's available in cloud version or on a local server.

Hoteza Lite

This best-value package gives you a great foundation and entertainment options along with wide range of guest services, and a chance to upgrade any time.

Hoteza Pro

The Pro solution gives the well-rounded version of hospitality platform, and a chance to get the most for your guests, making their stay really unforgettable.



Customize

Offers you a best match for your corporate and hotel brand identity on the graphical user interface.



Watch & Listen

Provides rich content feeds (web radios, movies) and an opportunity to generate revenues from selected premium TV channels.



Inform & Promote

Allows management of hotel information to drive hotel guests awareness through our user-friendly cloud-based Content Management System.



Sell & Deliver

Ordering hotel services and in-room dining or shopping has never been easier using Hoteza TV. Via in-room TV screen, your guests may have an access to any hotel services to help them make the most of their stay.



Connect

Provides advanced content streaming options from your guest's mobile device to the room TV.



Link

Interfaces with your Property Management System (PMS) to provide a host of advanced functionalities from real-time guest messaging to view bill feature

Hoteza versions comparison

	Basic	Lite	Pro
Hoteza CMS	✔	✔	✔
Branding	✔	✔	✔
Welcome Screen	✔	✔	✔
Hotel Promo Channels	✔	✔	✔
Hotel Information Pages	✔	✔	✔
Statistics Module	✔	✔	✔
Multilingual Support	✔	✔	✔
Channel Map Management	✔	✔	✔
TV management	✔	✔	✔
Weather Forecast	✔	✔	✔
Web Radio	✔	✔	✔
Smart TV Apps	✔	✔	✔
Guest Device Connectivity	✔	✔	✔
Sleep Timer	✔	✔	✔
PMS Interface		✔	✔
Guest Messages		✔	✔
View Bill		✔	✔
Guest Name		✔	✔
Guest Language		✔	✔
Display Groups		✔	✔
PIN Code		✔	✔
Photo Gallery		✔	✔
Wake-up Service			✔
In-Room Services			✔
Hotel Services			✔
Promotions			✔
Feedback			✔
City Guide			✔
Video on Demand			✔
Mood Music Playlists			✔
POS & GRMS ready			✔
Hotel Operations SW ready			✔
Express Checkout			✔

Key Features

- ✔ Welcome screen
- ✔ Hotel information
- ✔ PMS interface
- ✔ Guest Messages
- ✔ View bill
- ✔ Statistics Module
- ✔ Multilingual Support
- ✔ Channel Map Management
- ✔ Weather forecast
- ✔ Wake up service
- ✔ Photo gallery
- ✔ In-Room Services
- ✔ Hotel Services
- ✔ Feedback
- ✔ Hoteza CMS
- ✔ Video on Demand
- ✔ Mood Music Playlist
- ✔ Room Control (GRMS)
- ✔ Restaurant and SPA booking
- ✔ Display Groups
- ✔ City guide
- ✔ Subtitles
- ✔ TV management
- ✔ Pin code
- ✔ Guest device connectivity
- ✔ Branding
- ✔ In-room Tablet integration
- ✔ Mobile App integration
- ✔ Web radio
- ✔ Express checkout
- ✔ Parental control
- ✔ Sleep timer
- ✔ Cloud monitoring
- ✔ AirStream
- ✔ Paid TV Channels (coming soon)

A Coax / Wi-Fi based version with certified Smart Hotel TVs from LG and Samsung is available for both Lite and Pro solutions. This allows you to reuse your existing Coax network and TV head-end.

Hoteza server system requirements*

Option 1 - hardware server

Model: Dell R230 or better
CPU: 1 Xeon E3 1230 or better
RAM: 4 GB
HDD: 100 GB (1 TB if VoD)
NIC: 4x1 Gbit ports

Option 2 - virtual machine

Hypervisor: Hyper-V or VMware
CPU: 4 x vCPU or more
RAM: 4 GB (not shared)
HDD: 100 GB (1 TB if VoD)
NIC: 4x1 Gbit ports (not shared)

Hoteza compatible in-room Set-Top-Boxes

LG

- STB-3000
- STB-5500
- STB-6500

Informir

- MAG 256
- MAG 520
- MAG 522
- MAG 524

TVIP

- v.605
- v.705

Hoteza compatible TV sets

LG

- xxxx660H
- xxxx661H
- xxxx750H
- xxxx751H
- xxxx760H
- xxxx761H
- xxxx765H
- xxxx774H
- xxxx960H
- xxxx961H
- xxxx970H
- xxxx662H

Samsung

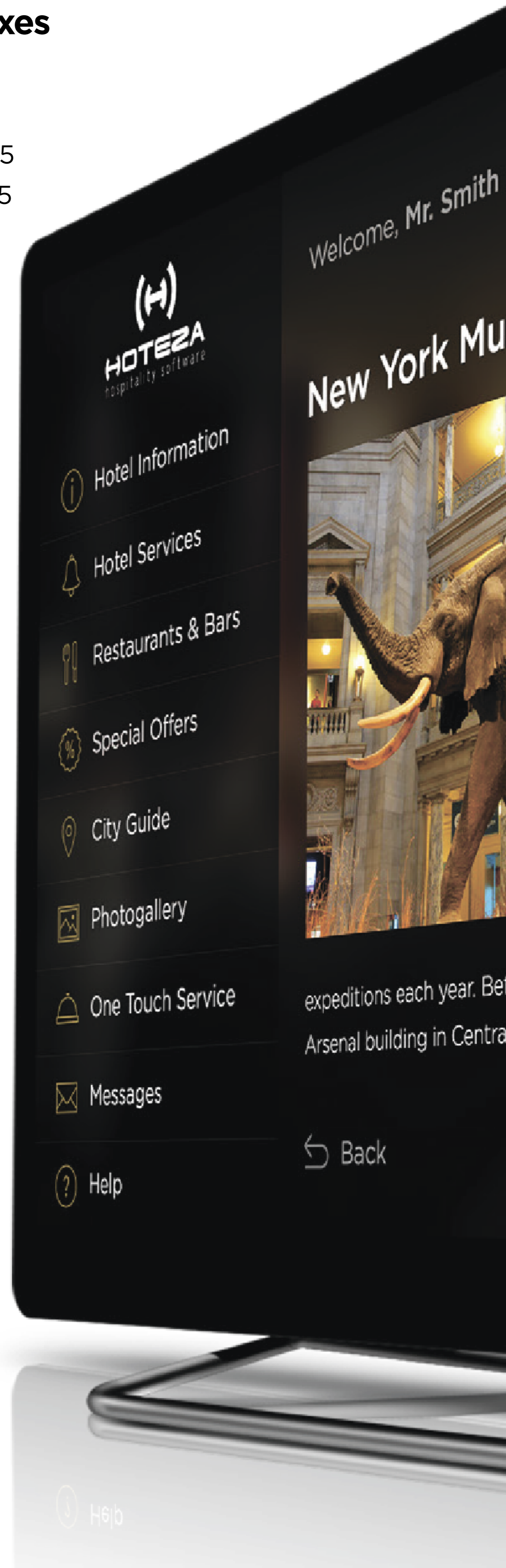
- HGxxxx590
- HGxxxx690
- HGxxxx790
- HGxxxx890
- HGxxxx800 (HAU8000)

Philips

- xxHFL5010T/12*
- xxHFL5011T/12*
- xxHFL5014U/12
- xxHFL6014U/12
- xxHFL5114U/12
- xxHFL6114U/12

Vestel

- xxMB110*
- xxMB120*
- xxMB230*



**Some restrictions are known*

Hoteza compatible PMS systems

WebAPI

- Edelweiss
- WestSoft
- Logus
- Mews
- 1c hotel
- Clock
- CQR
- StayNTouch
- Rentilo
- Milenij
- Hotelpoint
- KorPMS (HREC*KOR) - under development

FIAS API (TCP/IP only)

- Opera/Fidelio
- Protel
- UCS Shelter (from v.2.22.218.2325)
- WISH .NET
- Laserline
- IDS Next
- Diventa
- Theova UHS
- Logisoft
- Pylon
- Sunsoft
- IDB
- Hotelinco
- HOST
- Libra/Epitome (not all methods, ask Libra partner for more information)
- MISH
- Smile

Hoteza IPTV network requirements

Common requirements

- CAT5/6 infrastructure
- VLAN support
- IGMP support
 - IGMP Snooping
 - IGMP Querier
 - Fast leave on Access ports

TV channels bandwidth allocation

- SD - 5-8 Mbit per stream
- HD - 10-25 Mbit per stream

Hoteza compatible job dispatch systems

- HotelKit
- HotSos
- TeamJet
- Teamatix
- Flexkeeping
- MessageBox

Hoteza compatible POS systems

- Micros Symphony (v. 2.7 or later)
- Micros RES 3700
- Aloha

Hoteza compatible door locks (Mobile Key)

- VingCard
- Tesa (coming soon)
- Omnitec
- Dorbakaba (coming soon)

Hoteza compatible GRMS systems (Room Control)

We support all KNX and Modbus systems. Among them:

- Inncom
- Schneider China
- Wantong
- JOBO
- EMT Control
- Black Nova
- Rockwell Automation
- ETC
- AMX
- HDL
- Creston
- eKey
- Scheider Electric
- ABB
- Z-Wave
- Wago
- Busch-Jaeger
- Gewiss
- Danfoss
- Segnetics
- + any KNX and Modbus systems

Summary

Capacity (hotel size)

Serves hotels of any size, from dozen to thousands of rooms

Capacity (TV channels)

Coax: supports up to 150 SD and HD channels

IP: supports unlimited SD and HD channels

TV sets supported

Certified smart hotel TVs from LG, Samsung and Philips

Set-top box (STB)

For full functionality requires TV model being tested and approved by Hoteza.TV wake-up on check-in and Wireless Share features (Miracast) are not available

Digital Channels

SD/HD and radio channels from any digital source: DVB-S/S2 (satellite), DVB-C (cable), DVB-T/T2 (terrestrial), IPTV sources

IPTV headend

Any IPTV headend available in the market

Reliability

Our Hoteza Support Center can monitor your TV solution including all components. Choice of Service Level Agreements available (optional)

Intellectual property

Hoteza owns all intellectual property and knowledge (not outsourced, not depending on third party). Fully in-house development.

