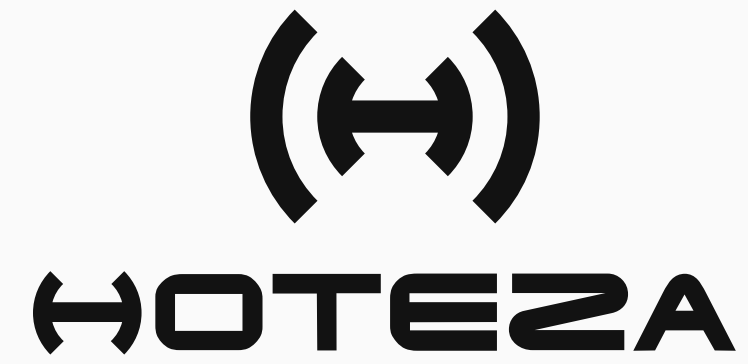


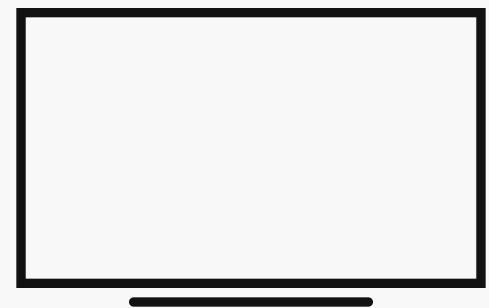
(H) HOTEZA

**ANYTHING
FOR YOUR GUESTS.
ALL IN ONE PLACE.**

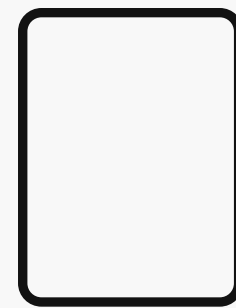
hoteza.com



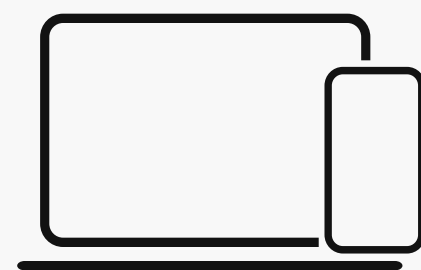
**We provide smart solutions
to enhance the overall guest experience,
before, during and after their stay**



Hoteza TV
Premium
IPTV Systems



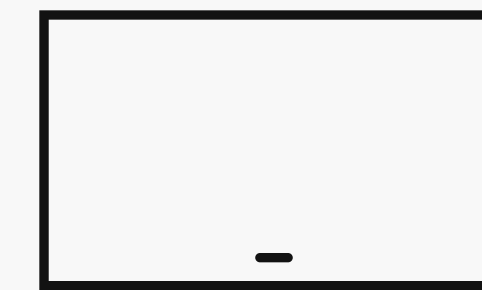
**Hoteza
HotPad**
In-Room Tablets



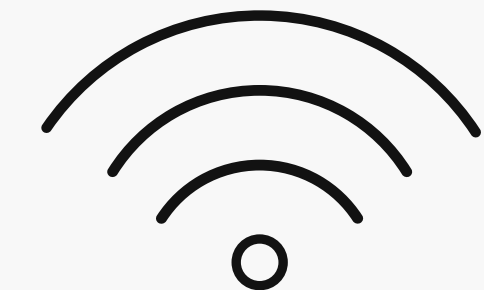
**Hoteza
Mobile & Web**
Apps



**Hoteza
Check-in**
Web & Kiosk
Solution



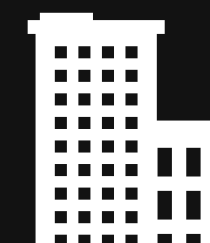
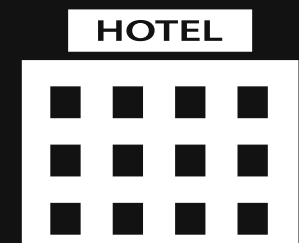
Hoteza HotSign
Digital Signage
Solutions



Hoteza HSIA
High Speed
Internet Access

MORE THAN 500 HOTELS

all over the globe are Hoteza customers. This number includes hotels of large international chains, such as Kempinski, IHG, Hilton, Marriott, Radisson, Wyndham, Accor, Corinthia, Rocco Forte, MGM, Hard Rock and others.



THE PENINSULA
HOTELS

DAMAC
Hotels & Resorts


MILLENNIUM
HOTELS AND RESORTS

WINK
HOTELS

 **VALAMAR**
All you can holiday

EST. 1865 | LONDON
THE LANGHAM
HOTELS & RESORTS

Kempinski
HOTELIERS SINCE 1897


ROCCO FORTE
HOTELS

Hard Rock
HOTEL


CORINTHIA™
HOTELS


Wanda Reign
万达瑞华酒店

Hilton

 **RADISSON**
HOTEL GROUP™


MARRIOTT

IHG®


ACCOR

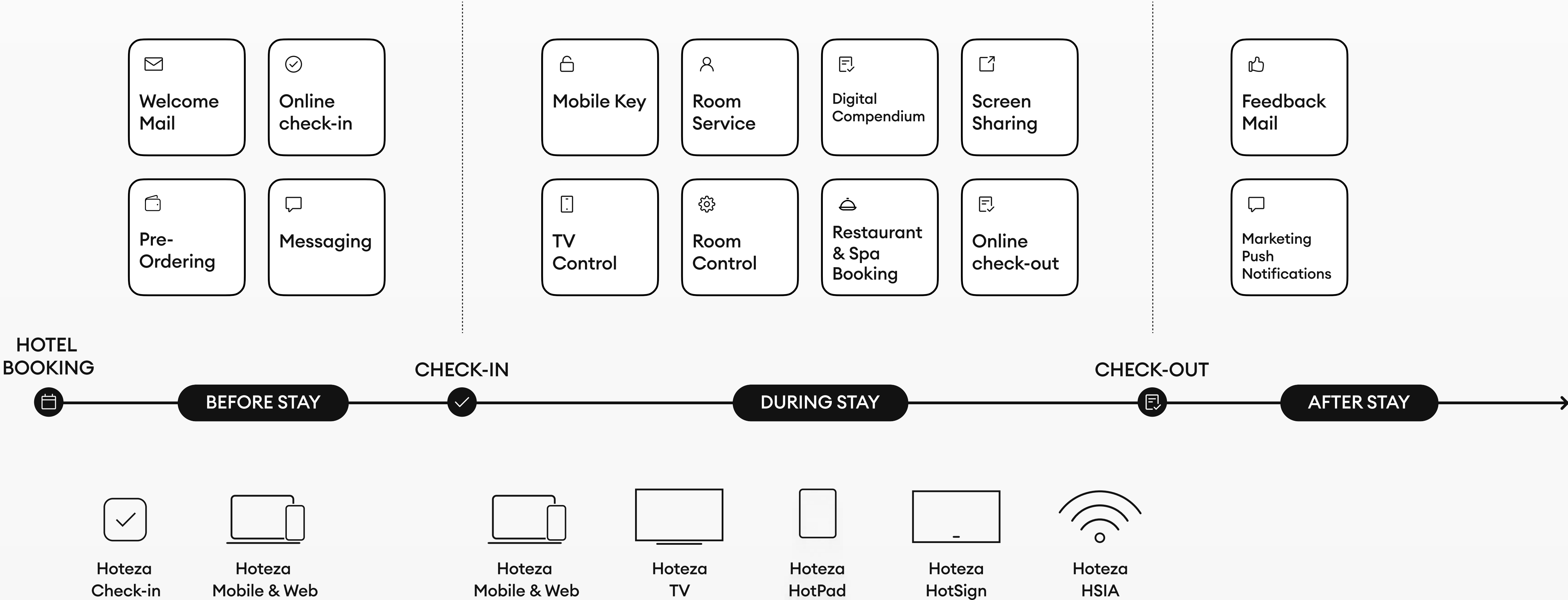

MGM
美高梅

WYNDHAM
HOTEL GROUP

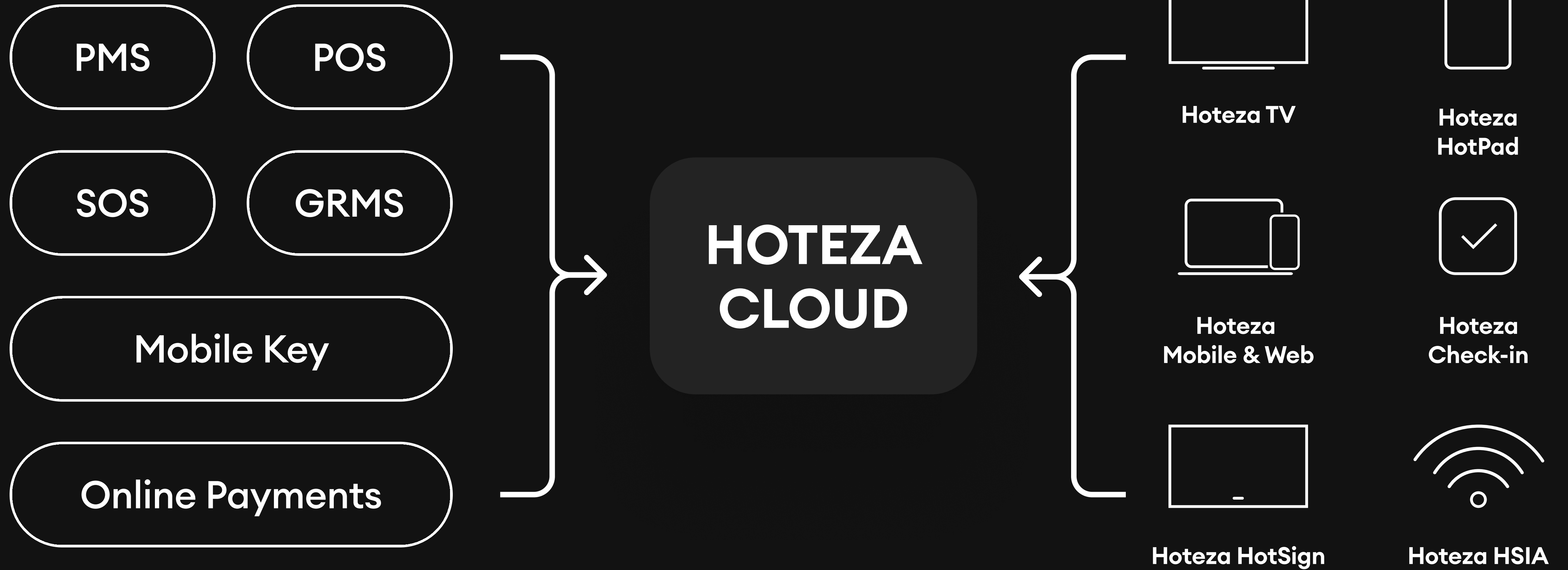
**Our global network of 50+ certified partners helps us
to provide accurate, reliable, and first class service
on all continents**



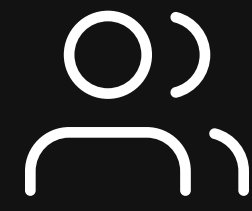
GUEST JOURNEY



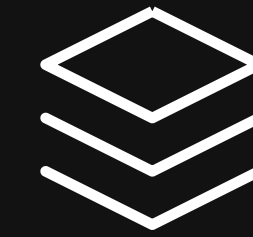
CROSS-PLATFORM INTEGRATIONS



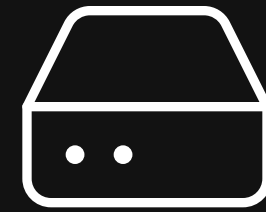
Users & devices
management



Content
management



Continuous
back-ups



Proactive
monitoring



Multi-tier
security



Statistics
& Reports



**HOTEZA
CLOUD**

HOTEL BENEFITS

- Enhance guest experience and satisfaction
- Visualise offers and marketing campaigns
- Generate new revenue through new channels
- Real-time management, analytics, and statistics
- Brand support and customisation





GUEST BENEFITS

- Multilingual support
- Personalised information at your fingertips
- Order room service, make reservations, and book appointments without making a call
- Connect your own device for a seamless entertainment experience
- Create an unforgettable personalised stay

HOTEZA PRODUCTS

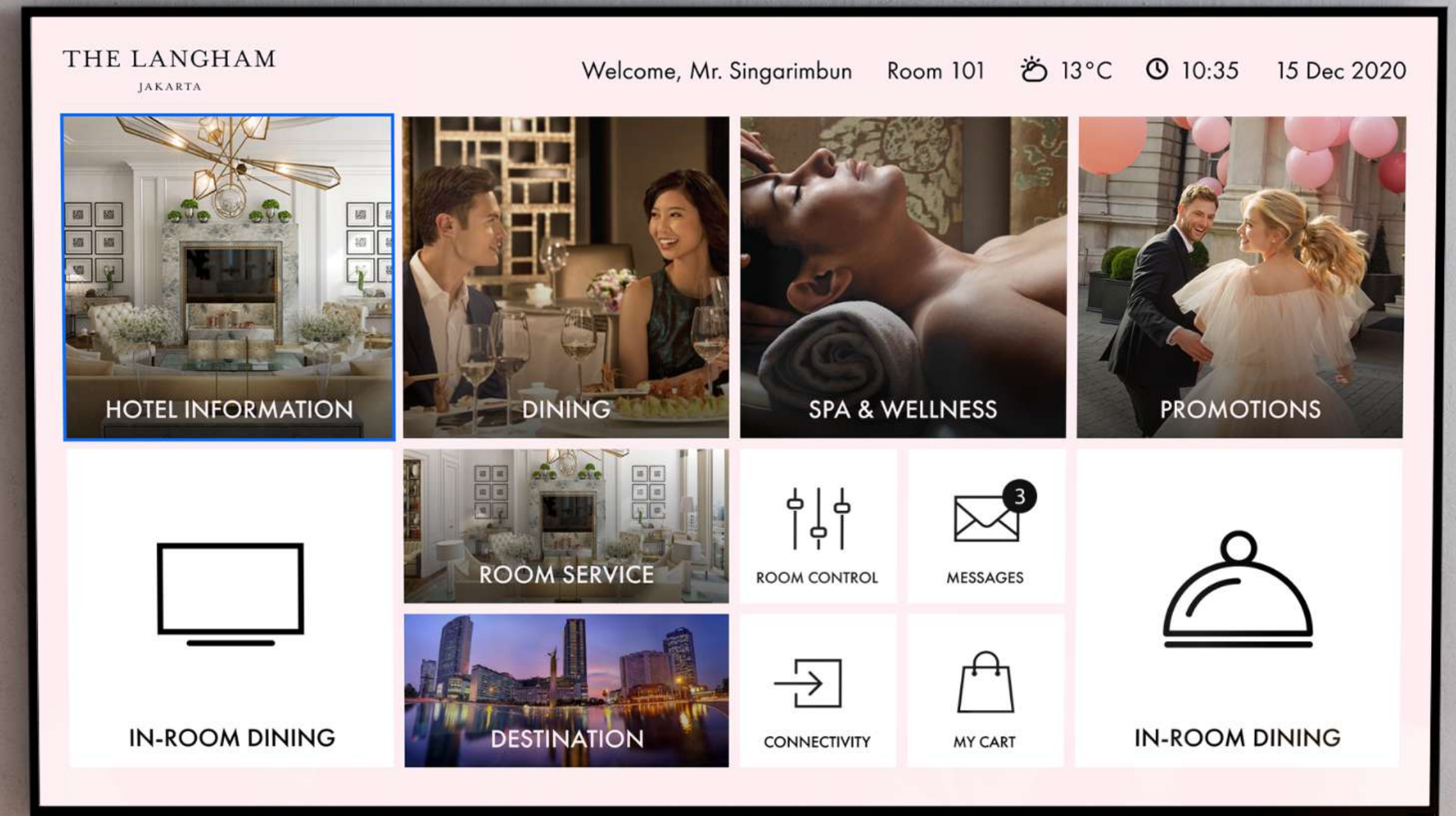
HOTEZA TV

A set-top-free IPTV hosted solution that runs on hospitality Smart TVs. Ease and flexibility, for every guest.



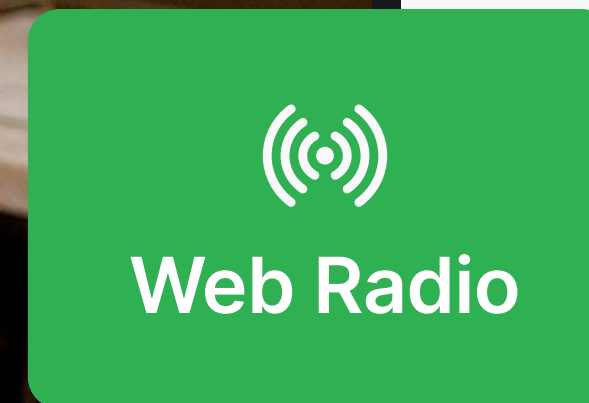
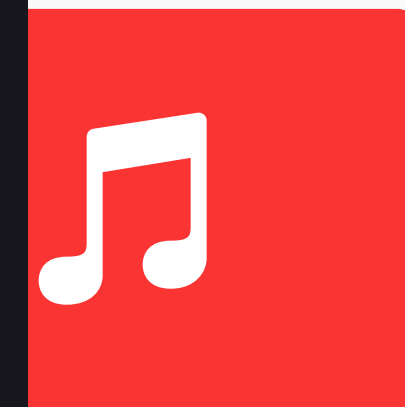
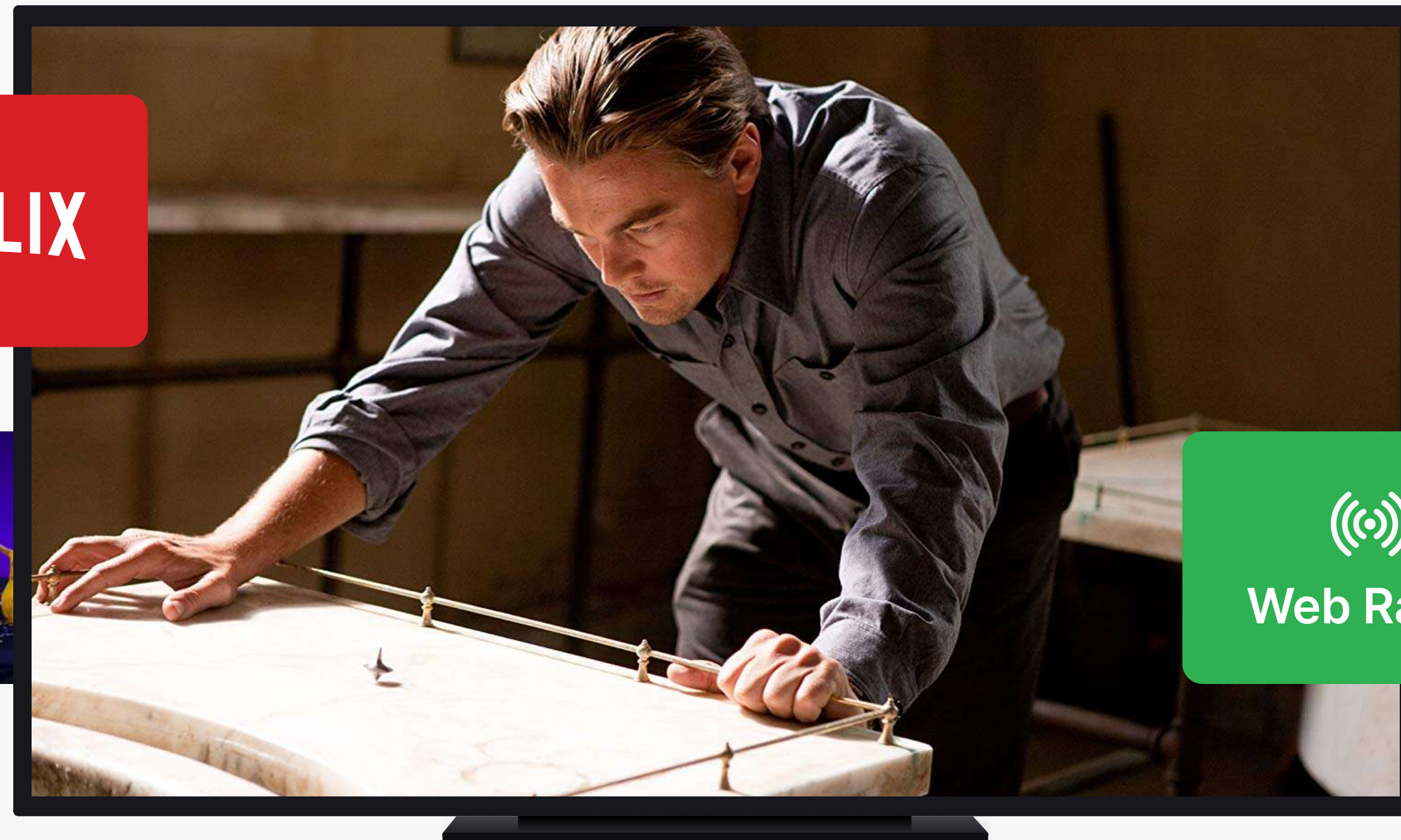
*STB solution is available as well

hoteza.com



ENTERTAINMENT CENTER

Hoteza TV supports rich content feeds:
TV channels, web radio, movies, music
and smart apps



SCREEN SHARING & CASTING

Netflix, Spotify, HBO, YouTube and more – all of your guests' favourite contents displayed securely on a large in-room TV.

Hoteza provides enterprise-grade casting solutions that can securely manage Google Chromecast dongles in every room, or manage Google Chromecasts & Apple TVs centrally to free the guests' rooms from any additional hardware.

NETFLIX

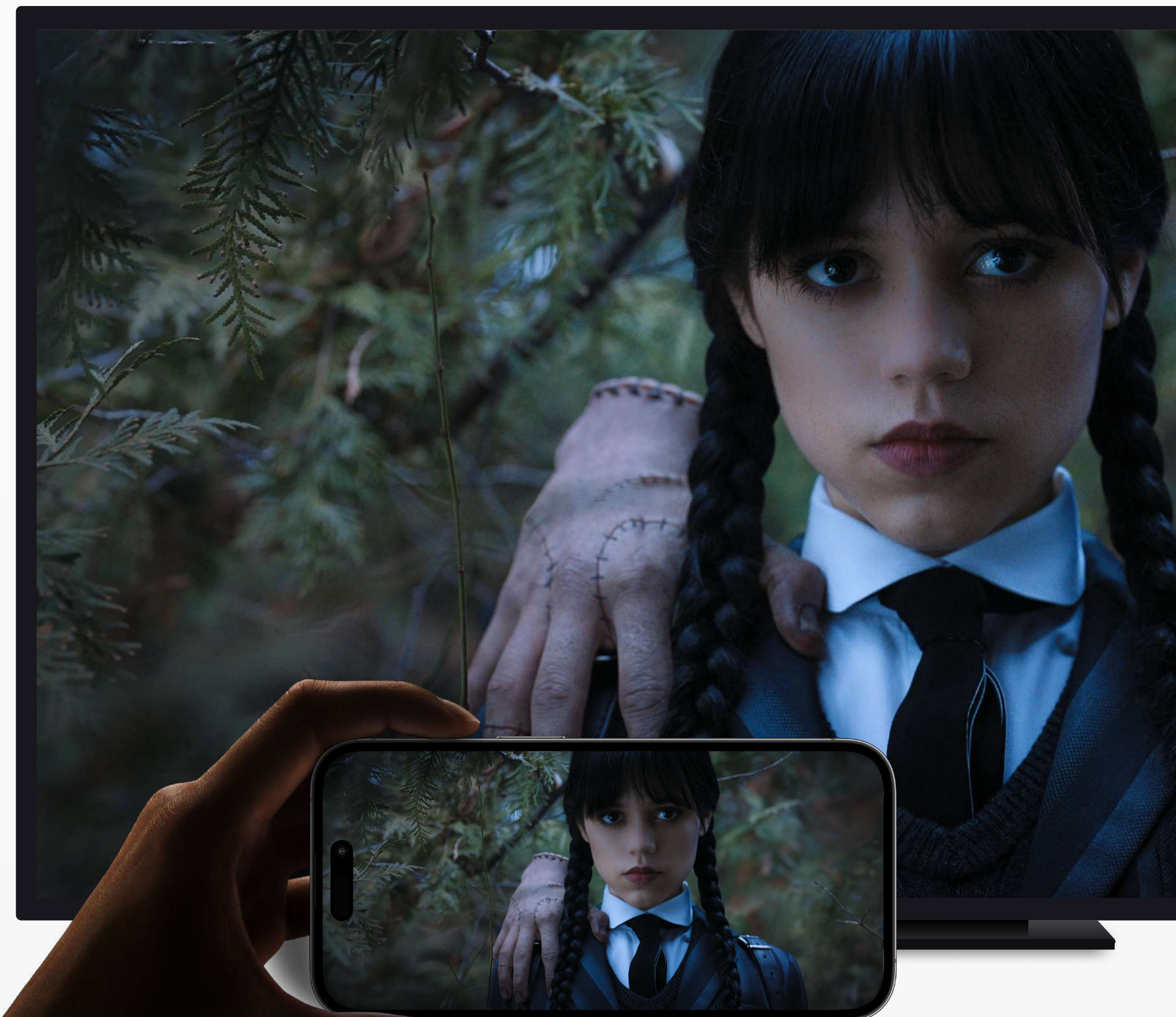
hulu

 **YouTube**

 **Spotify**

 **amazon**

HBO



HOTEZA TV FEATURES

Welcome Screen

Make a positive first impression on your guests by greeting them with a personalized welcome screen wishing your guests a pleasant stay.

Hotel Directory & Information

Digitalize important hotel information in a simple manner through in-room TV & save cost by going paperless.

Wake Up Service

Allow your guests an easy & simple way to set-up a personalized wake-up call on their TV screens.

In-Room Dining

Allow your guests to order food and drinks from custom-designed interactive menus & include mouth-watering images for the most complete presentation.

Restaurant & SPA Bookings

Allow your guests to book a table at your restaurants, or a SPA treatment at your wellness centre.

Guest Messages

Open a channel of easy communication and meaningful efficient interactions between your guests & staff through two-way messages.

Feedback

Don't miss out on the opportunity to hear your guests' opinion & catch anything important before they check out.

Marketing Module

Create personalized marketing campaigns using different triggers to target different guests & bring your up-sell to a higher level.

Screen Mirroring & Casting

Let your guests feel right at home by giving them the chance to cast their own content on the in-room TV screen effortlessly.

Virtual Remote Control

Give your guests the safest & most convenient remote control on their own devices or by using in-room tablets.

Integration

We offer you integration with various PMS, POS, GRMS, SOS, Emergency Alarm & Payment systems.

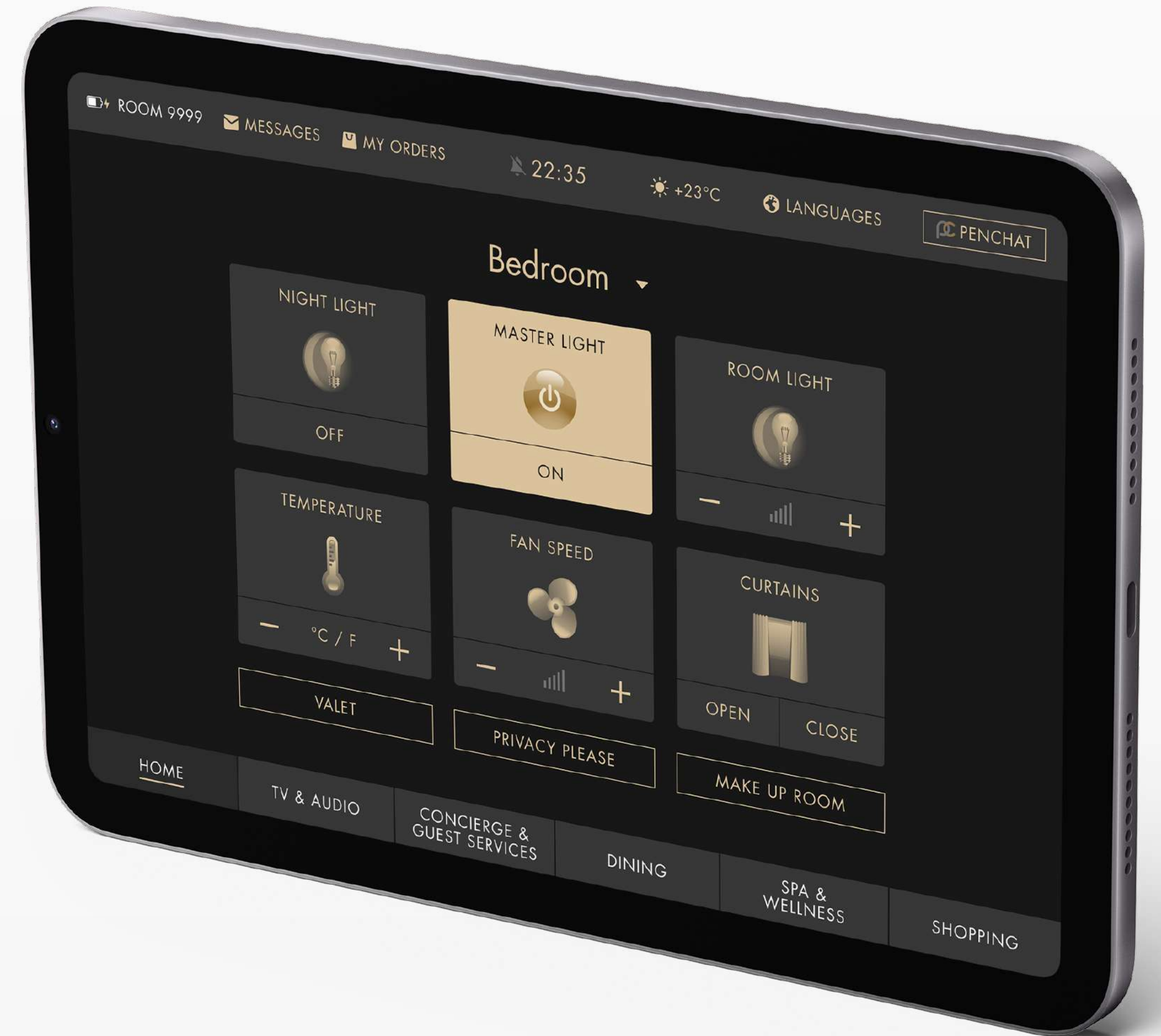
View Bill & Fast Check-Out

Display your guests' orders & bill openly, allowing them a clear insight into their stay and the option for a fast check-out.

HOTEZA PRODUCTS

HOTEZA HOTPAD

A multilingual interactive in-room tablet solution to access everything the hotel can offer



hoteza.com



HOTEZA HOTPAD FEATURES

Welcome Screen

Make a positive first impression on your guests by greeting them with a personalized welcome screen wishing your guests a pleasant stay.

Hotel Directory & Information

Digitalize your important hotel information in a simple manner through in-room tablet & save cost by going paperless.

Wake Up Service

Allow your guests an easy & simple way to set-up a personalized wake-up call on their TV screens.

Hotel Services

Improve the user experience by allowing the guest to order a pillow, or a room cleaning service via Hoteza HotPad easily.

In-Room Dining

Allow your guests to order food and drinks from custom-designed interactive menus & include mouth-watering images for the most complete presentation.

Restaurant & SPA Bookings

Allow your guests to book a table in your restaurants, or a SPA treatment at your wellness centre.

Guest Messages

Open a channel of easy communication and meaningful efficient interactions between your guests & staff through two-way messages.

Multilingual Support

The Hoteza HotPad service is supported in more than 20 languages to give your guests the best possible user experience.

TV Remote Control

Give your guests the safest & the most convenient remote control by using in-room tablets.

Room Control (GRMS)

Integrate with your GRMS system & allow your guests to adjust the room settings from their tablet: control the temperature, turn the lights off & on, or set up pre-made room scenes.

View Bill

Display your guests' orders & bill openly, allowing them a clear insight into their stay.

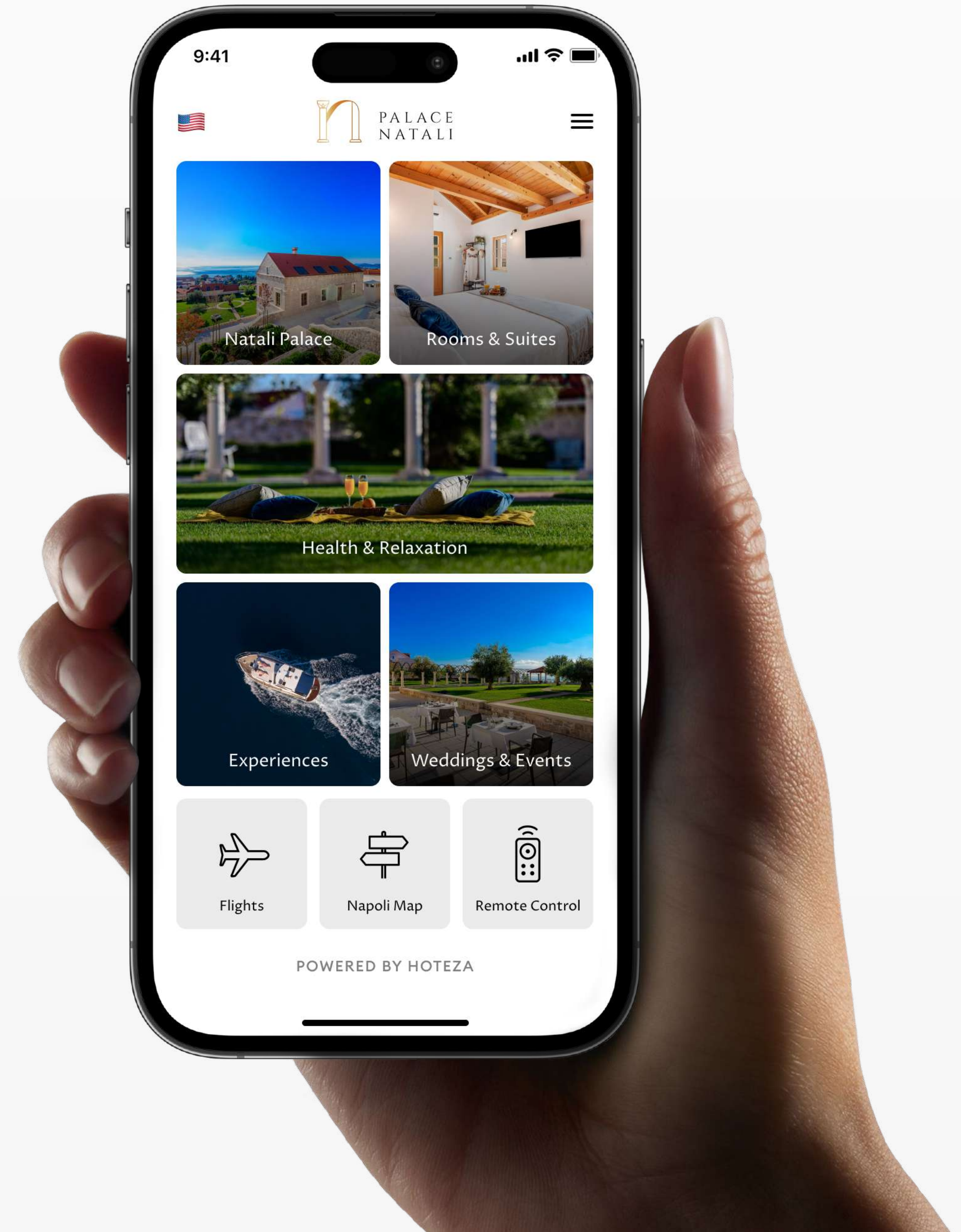
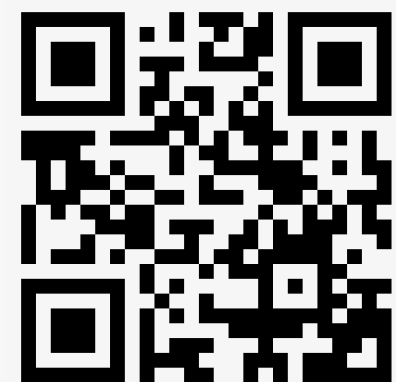
Express Check-Out

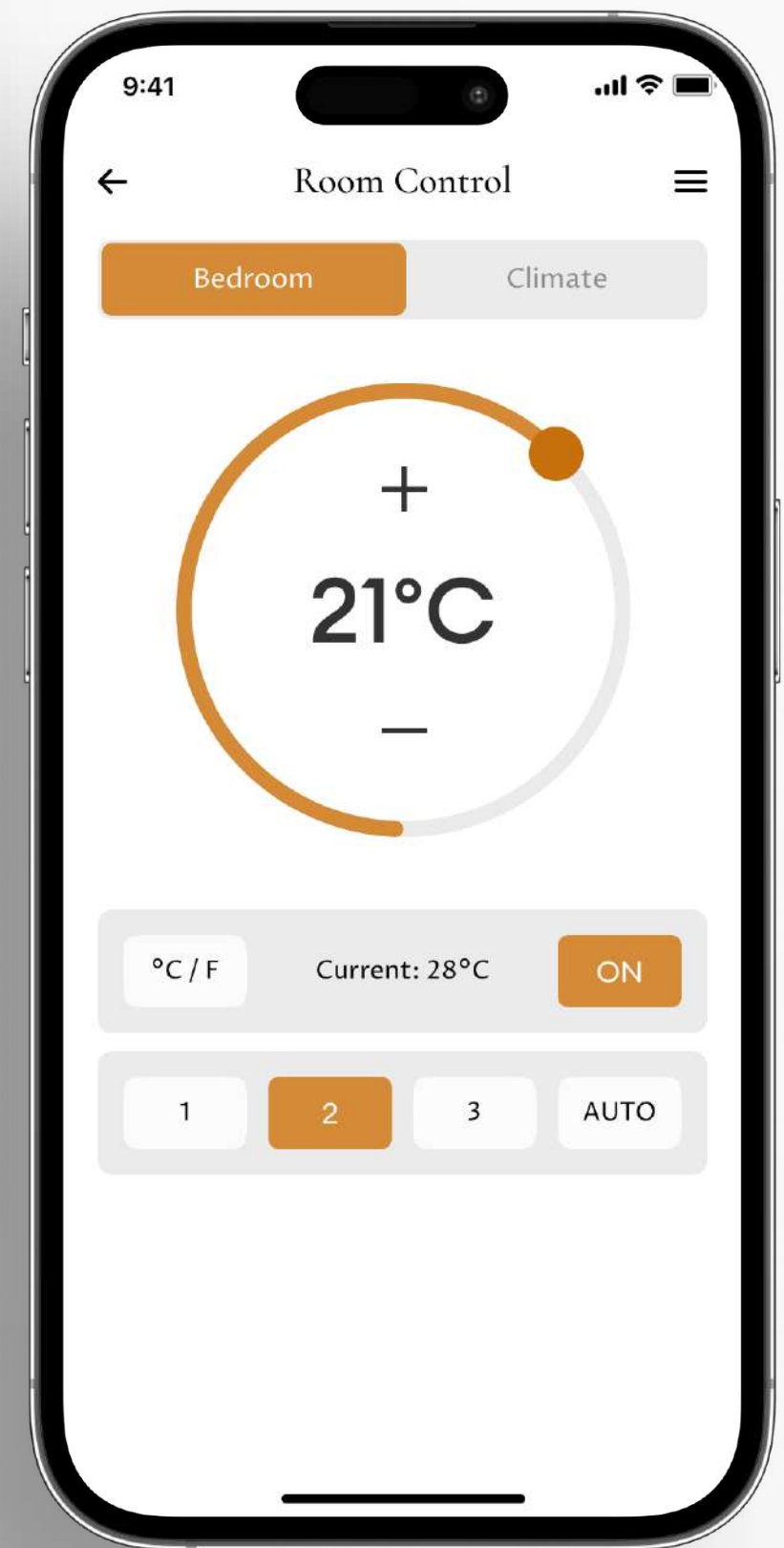
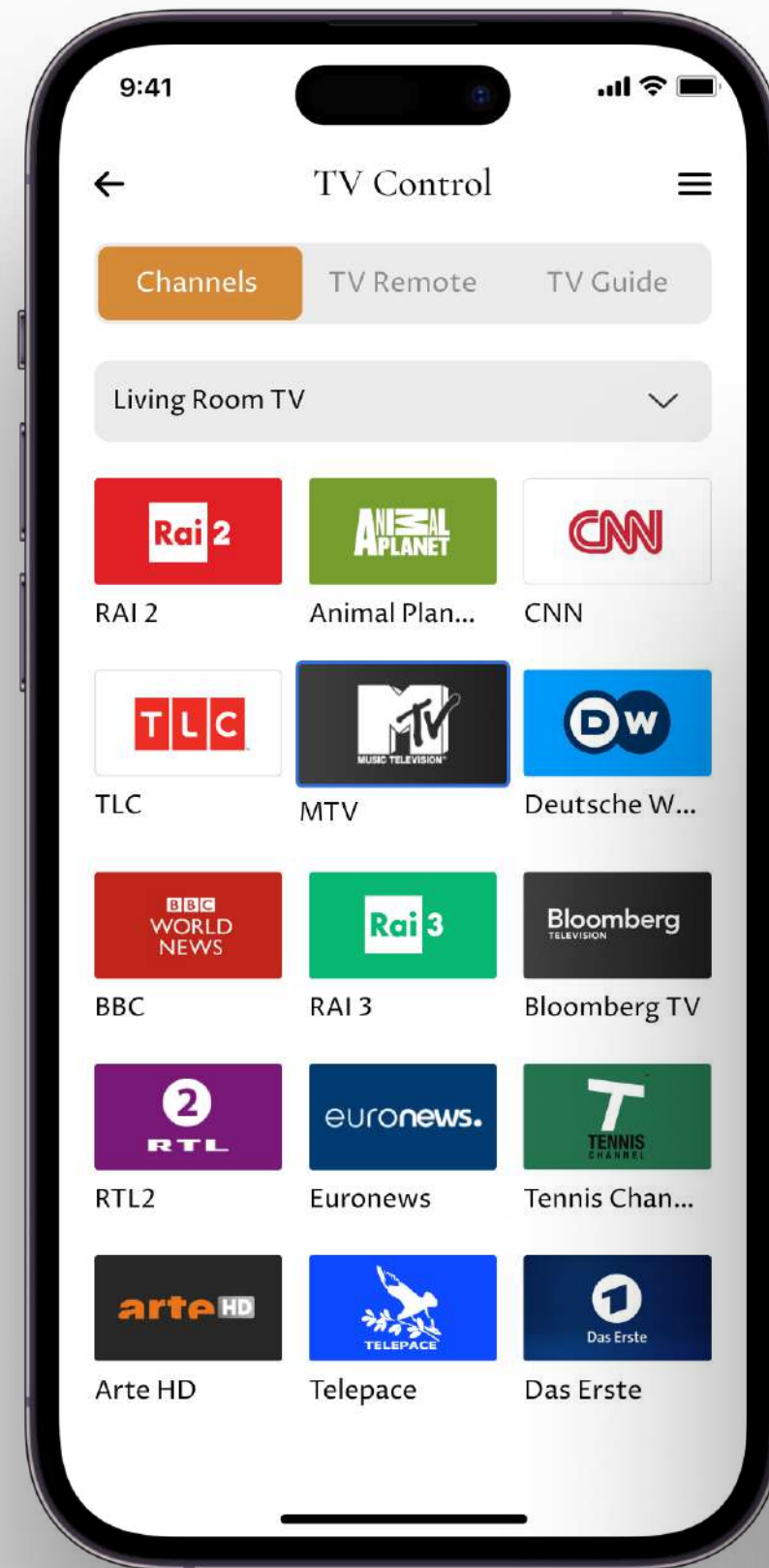
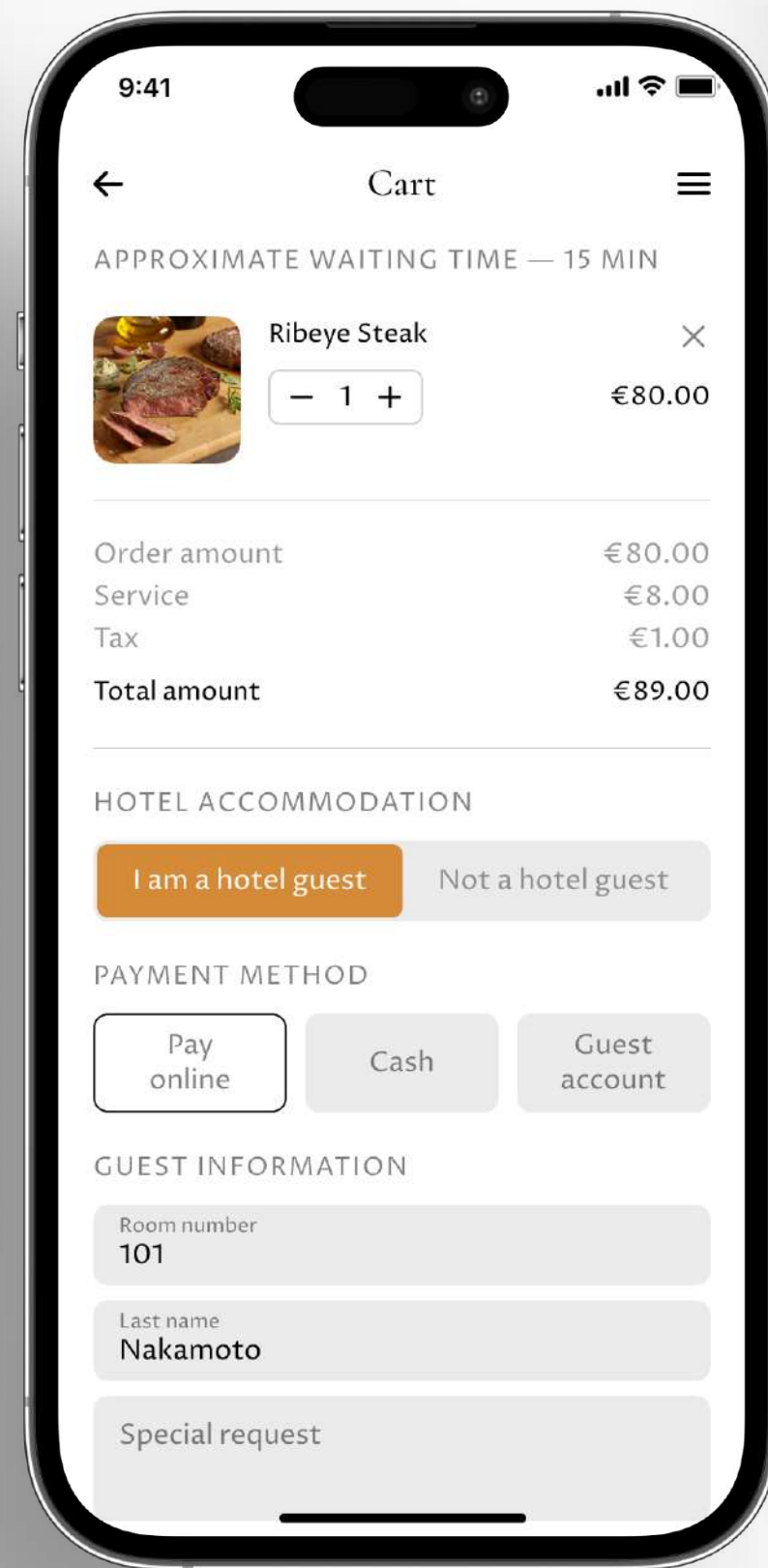
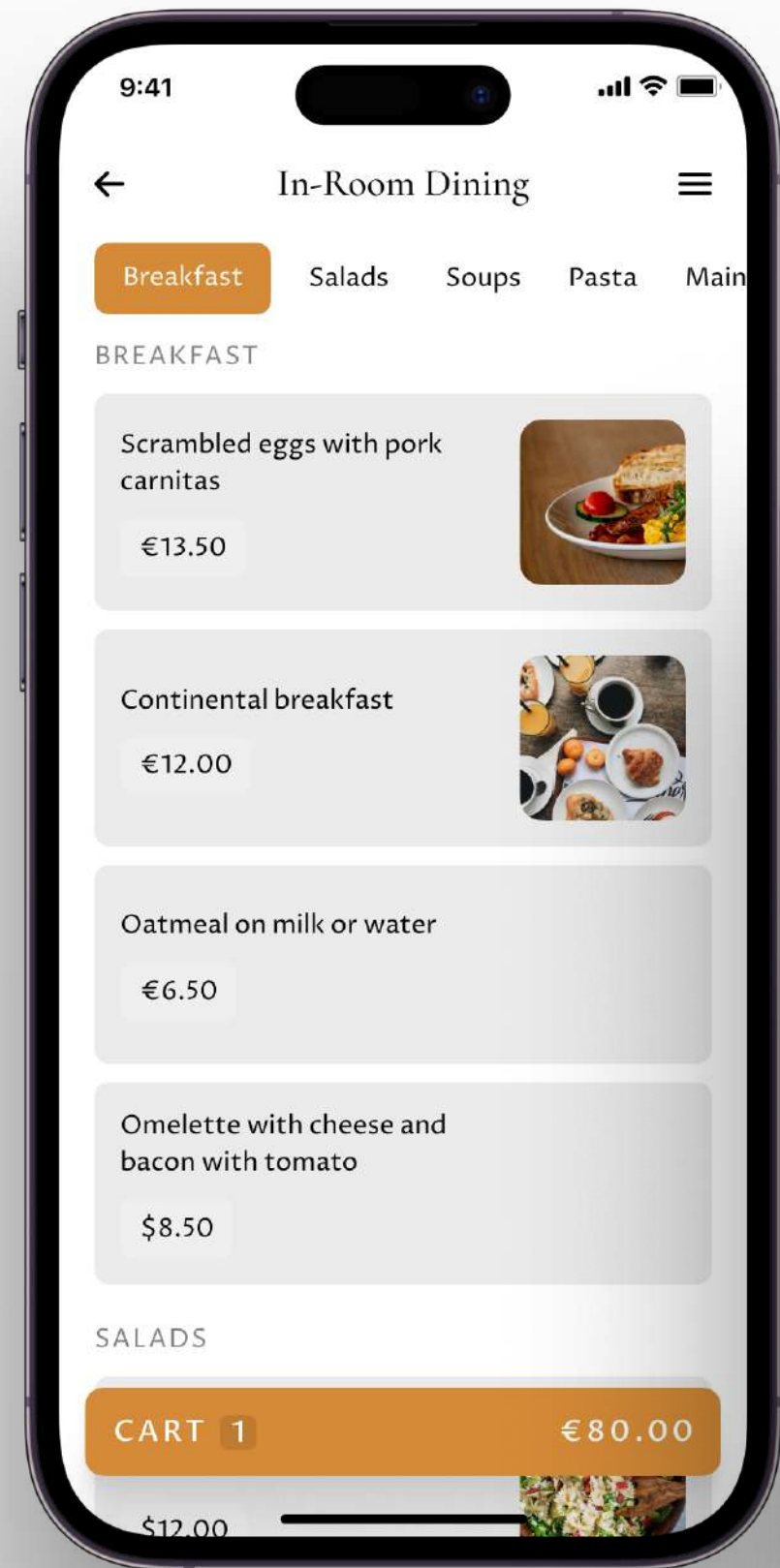
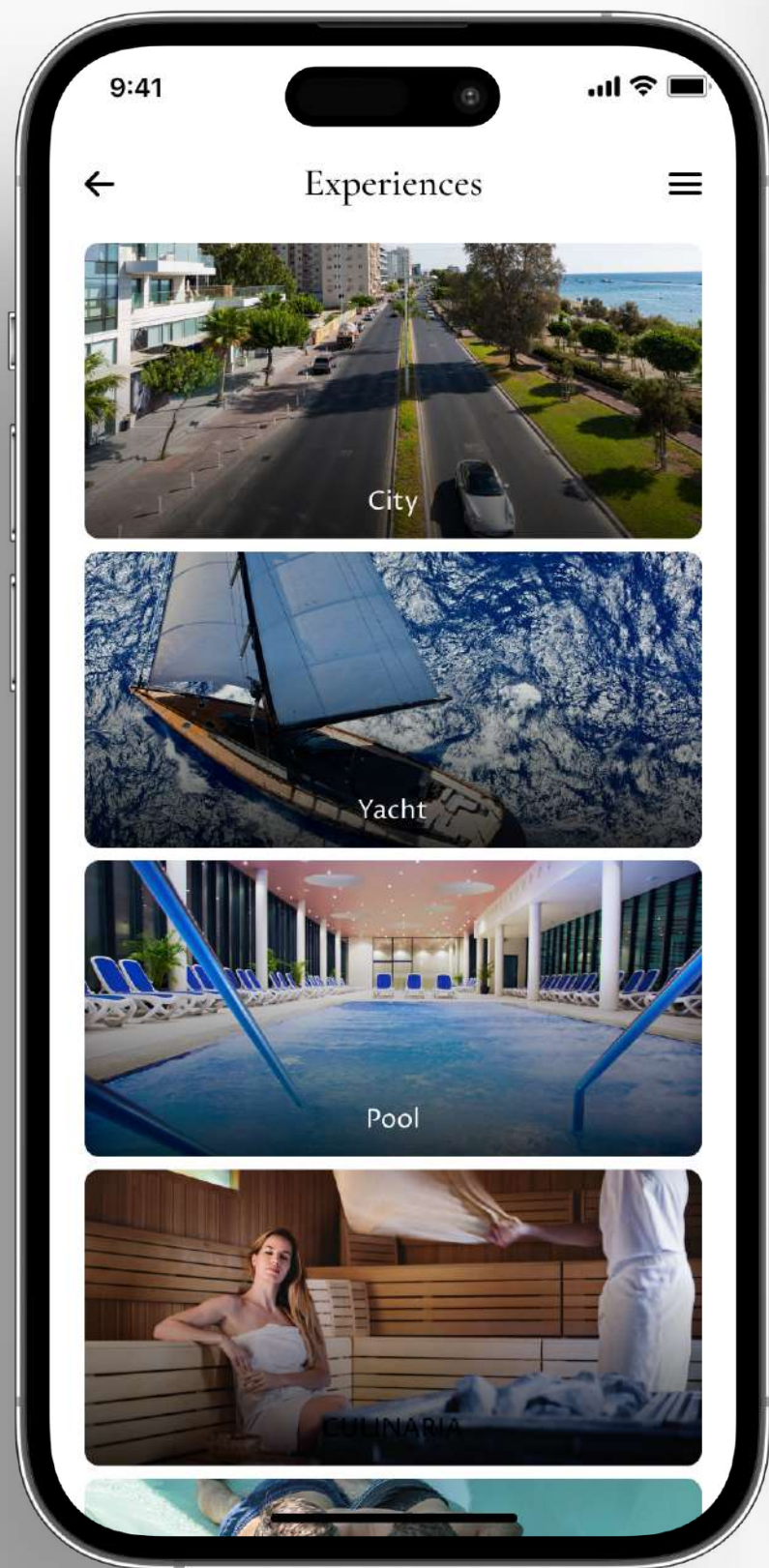
Allow your guests to use the express check-out, a quick way to avoid waiting at the reception before departure.

HOTEZA PRODUCTS

HOTEZA MOBILE/WEB

An interactive BYOD application that enhances personalized guest experience

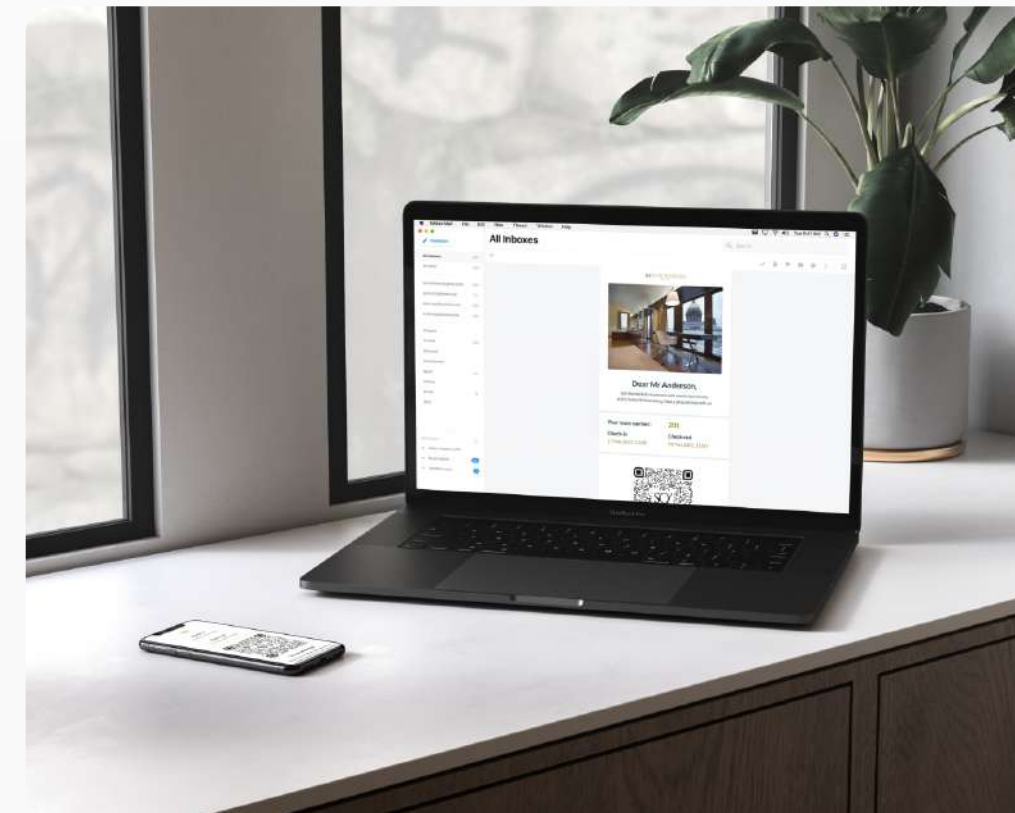




HOTEZA WEB APP: EASY TO LAUNCH, NO DOWNLOAD NEEDED

Your guests may access to your customized web app via one of methods below:

- Welcome mail or WhatsApp message with direct personal link
- QR code printed on flyers, keycard holders or digital signage screens
- HSIA landing page or QR code shown on in-room TV





HOTEZA MOBILE KEY

Mobile Key will become a must for any hotel in the future, allowing guests to use their smartphones to open room doors.

Now, if the guest leaves the key card in the room, there is no problem. The guest can open the room using his smartphone.



HOTEZA MOBILE/WEB FEATURES

Hotel Information

Real-time welcome information displayed on you guests' smartphone screen & organized overview of all the important guest information.

City Guide

Engage your guests with tips and advice with our city guide service and create an ultimate travel resource before and during a trip.

Hotel Services

Improve the user experience by allowing the guest to order a pillow, or a room cleaning service via Hoteza Mobile easily.

Online Payments

Upgrade your safety level by allowing your guests to make online payments easily & securely from their own device.

In-Room Dining

Allow your guests to order food and drinks from custom-designed interactive menus & include mouth-watering images for the most complete presentation.

Restaurant & SPA Bookings

Allow your guests to book a table in your restaurants, or a SPA treatment at your wellness centre.

Guest Messages

Open a channel of easy communication and meaningful efficient interactions between your guests & staff through two-way messages.

Multilingual Support

The Hoteza Mobile service is supported in more than 20 languages to give your guests the best possible user experience.

Mobile Key

With the solution for mobile keys, guests can skip the reception completely and go straight to their room upon arrival & never worry about the forgotten key cards again.

TV Remote Control

Give your guests the safest & most convenient remote control by using Hoteza Mobile.

Room Control (GRMS)

Integrate with your GRMS system & allow your guests to adjust the room settings from their mobile phone: control the temperature, turn the lights off & on, or set up pre-made room scenes.

Express Check-Out

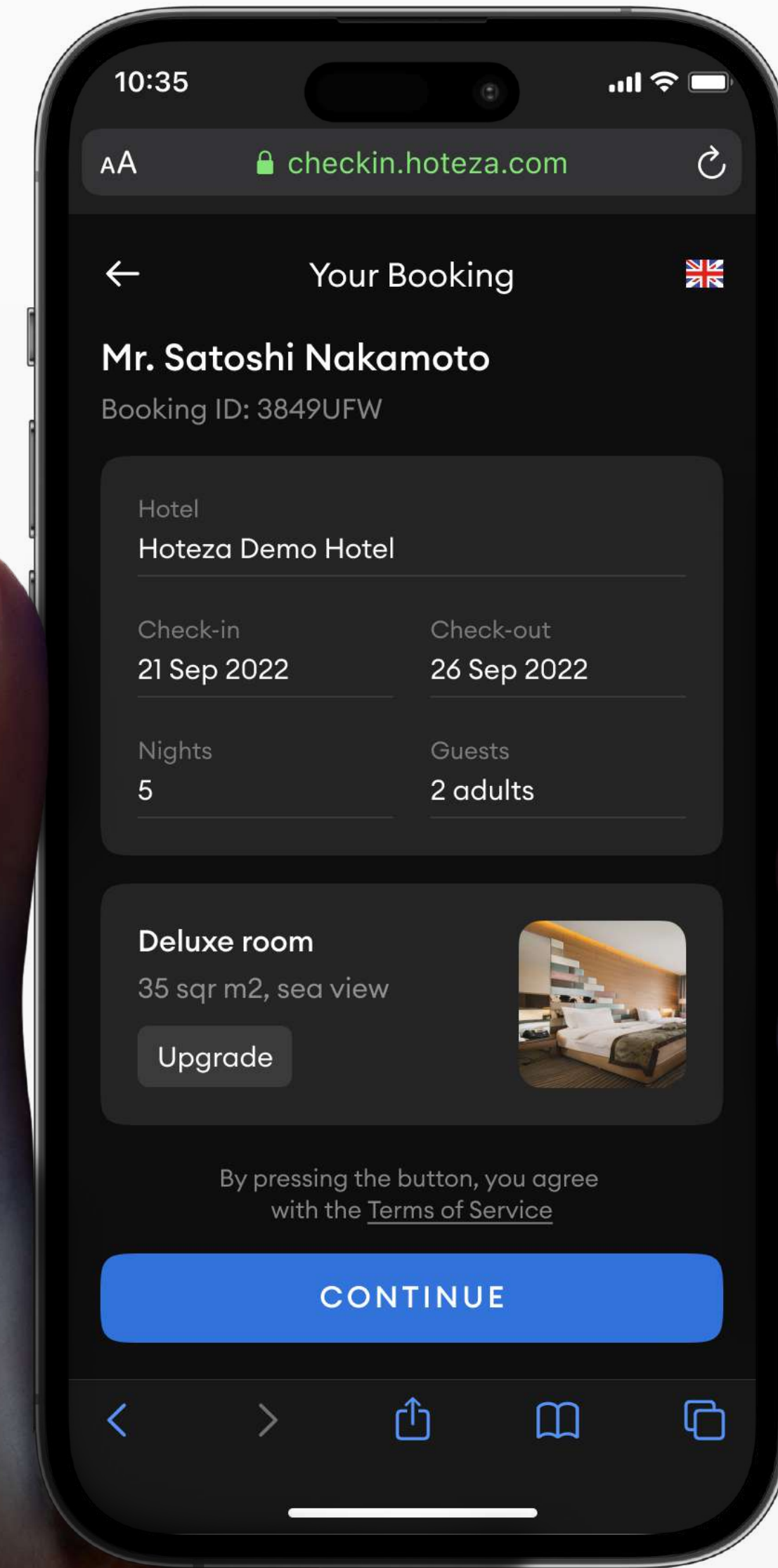
Allow your guests to use the express check-out, quick way to avoid waiting at the reception before departure.

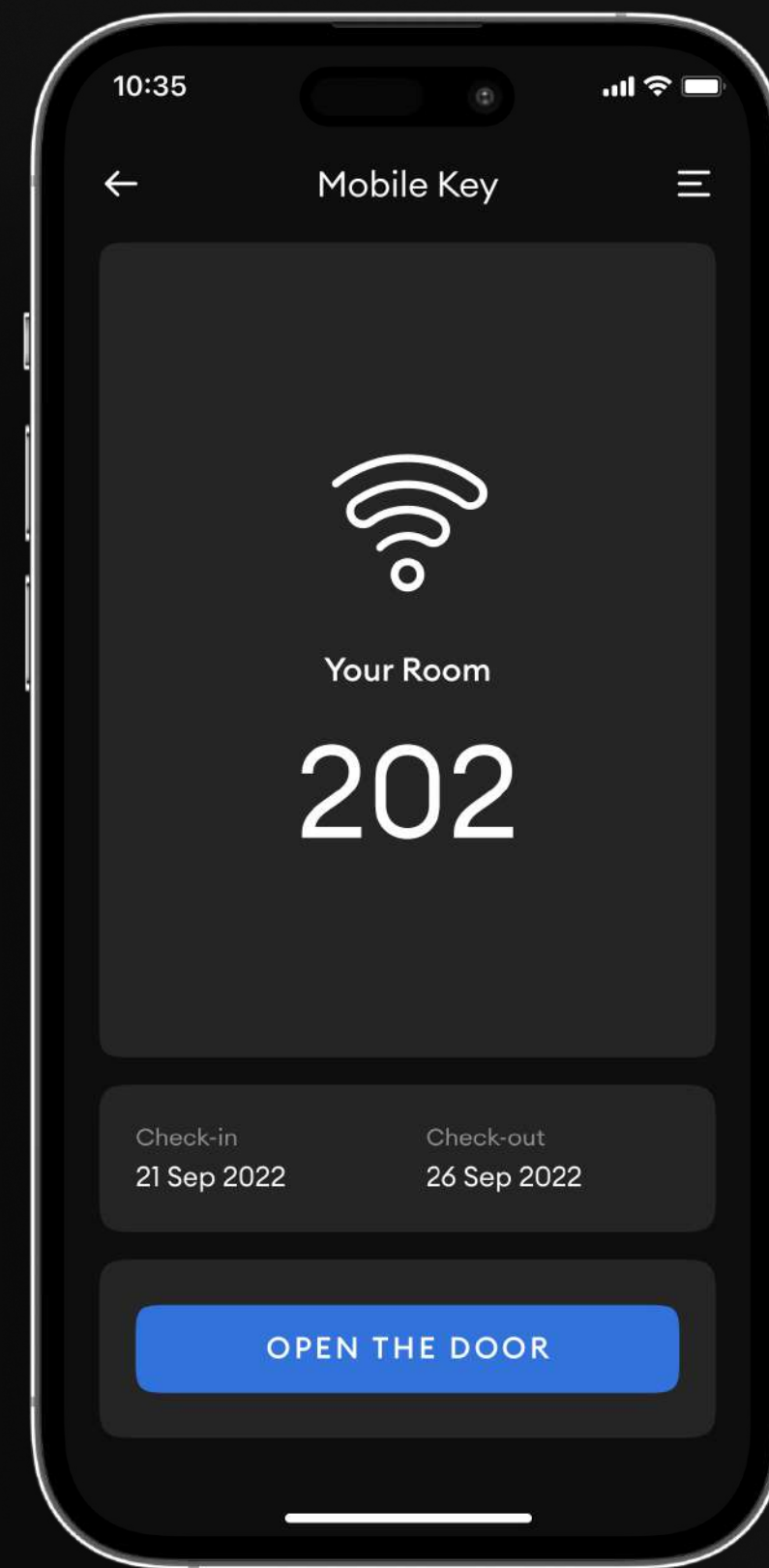
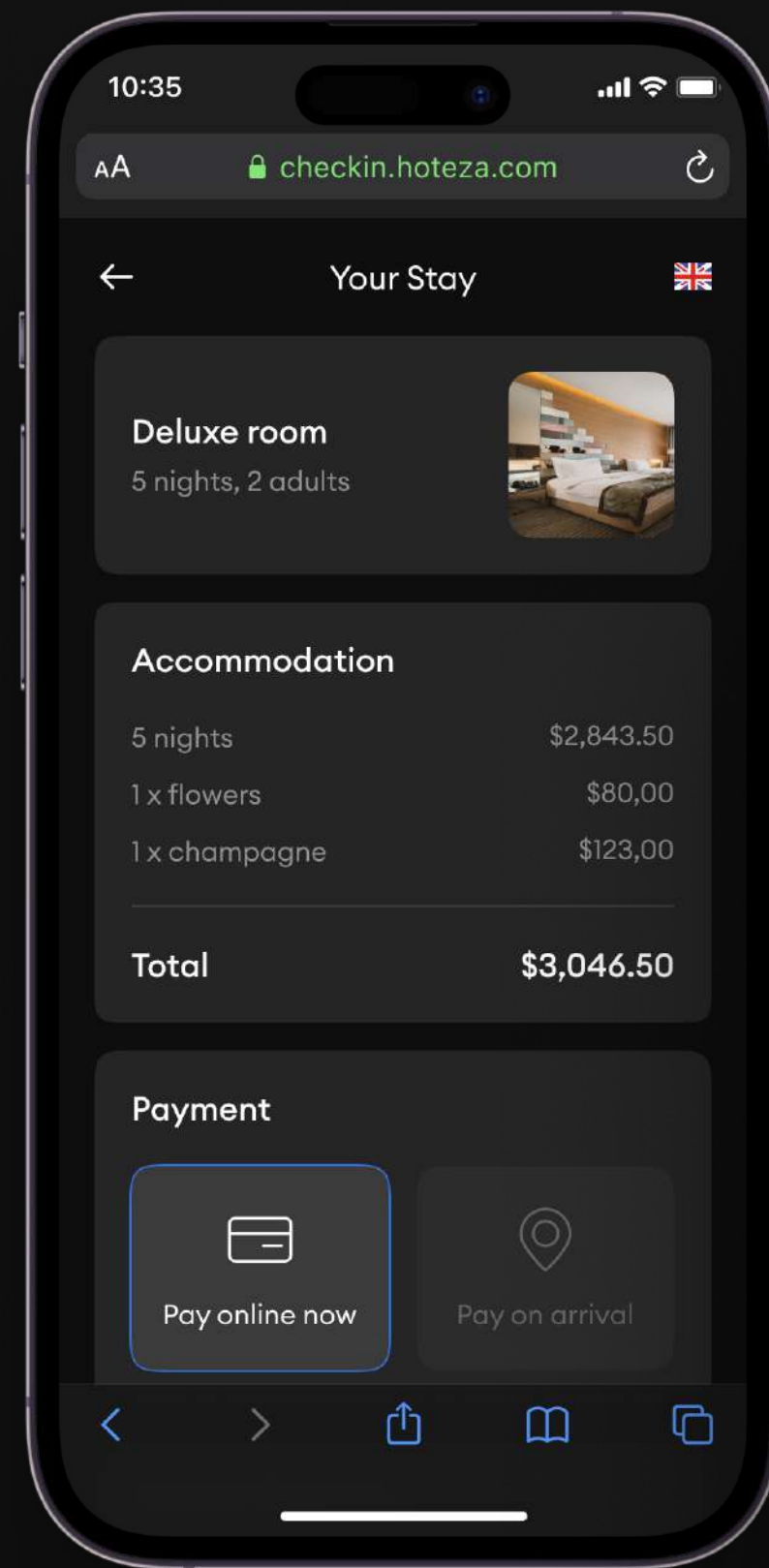
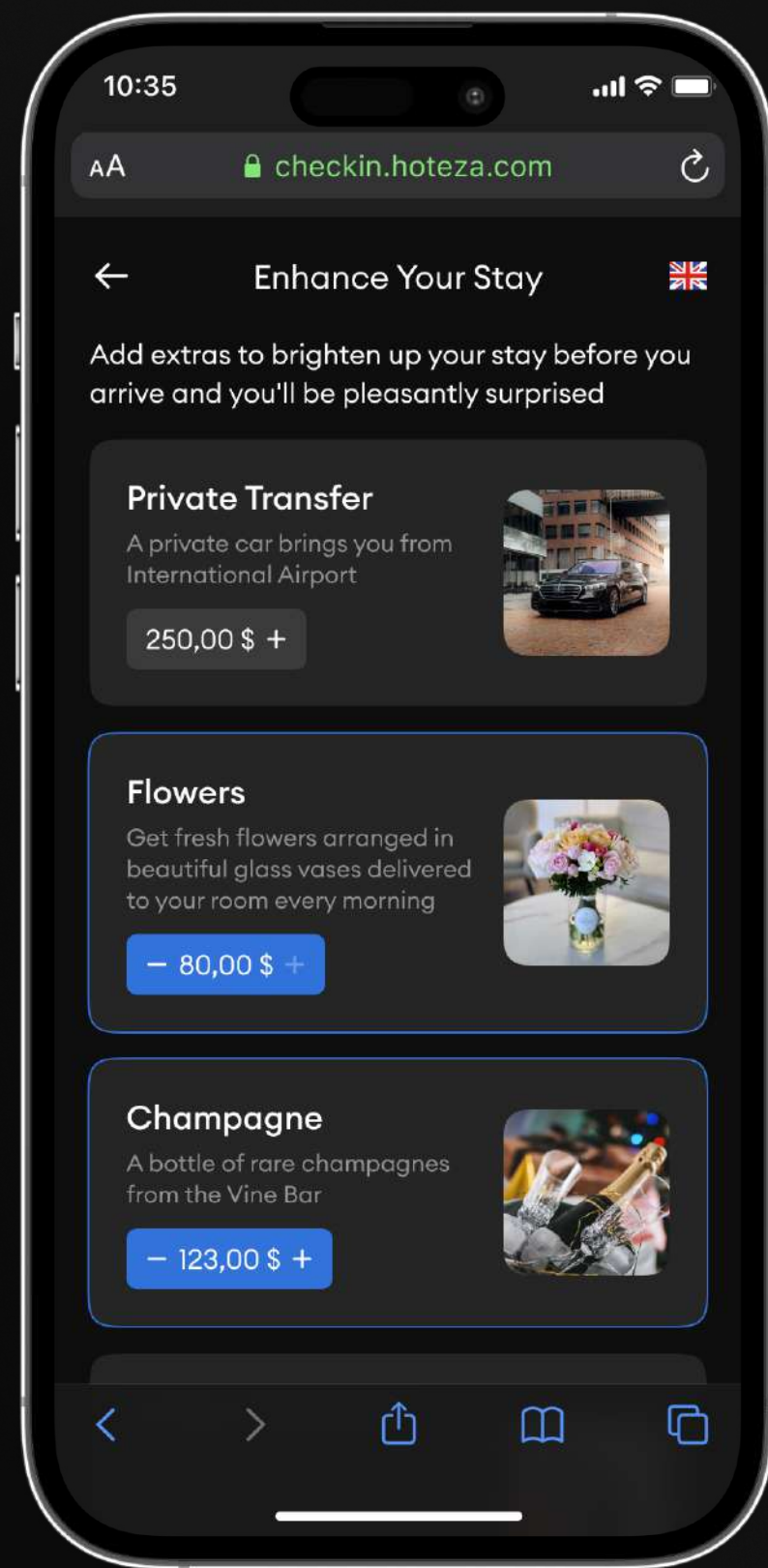
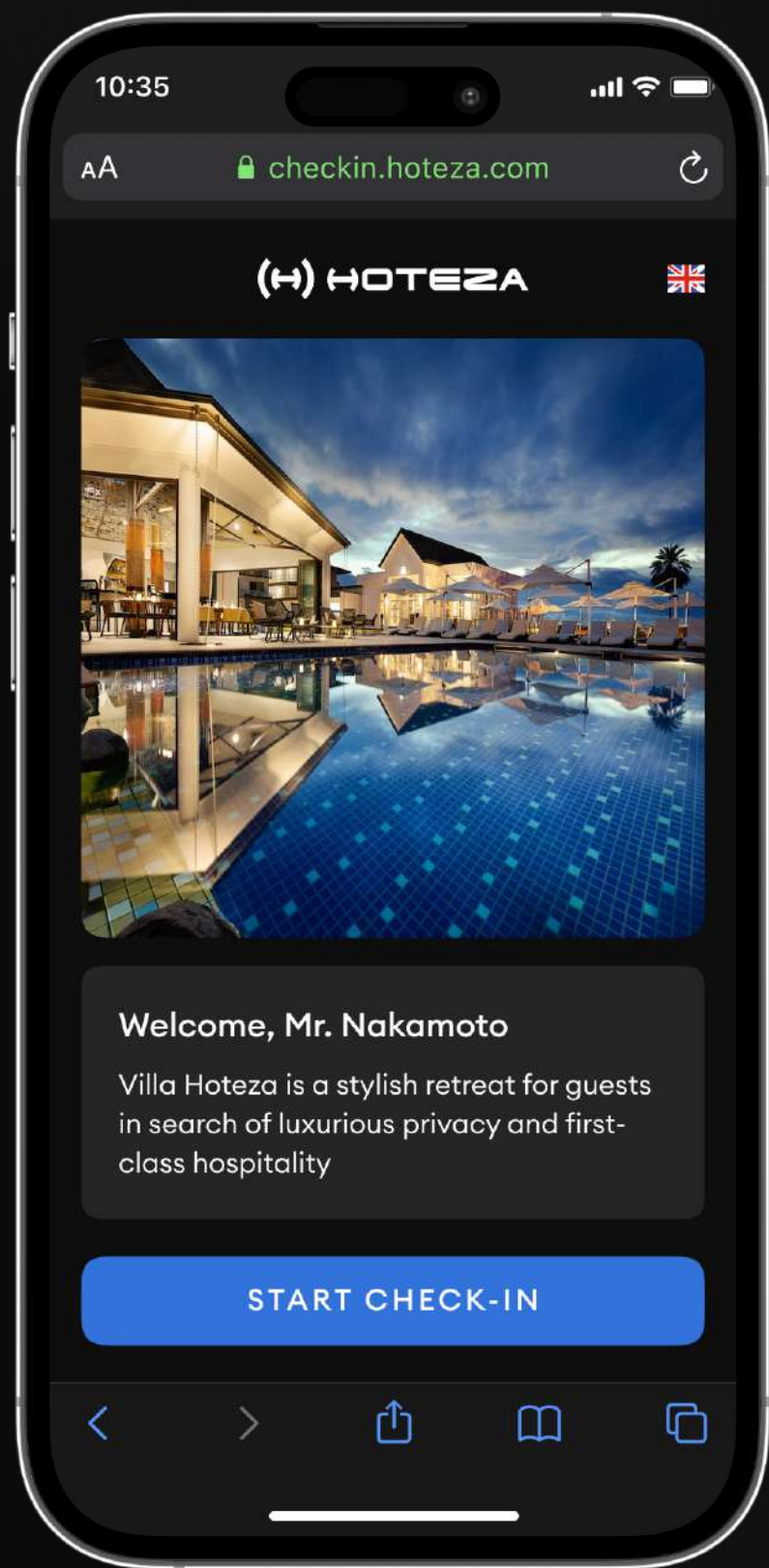
HOTEZA PRODUCTS

HOTEZA CHECK-IN

User friendly and accessible
web-based check-in solution
for all type of accommodation

hoteza.com





HOTEZA CHECK-IN FEATURES

Certified Integration With PMS

Full and seamless integration with the hotel management system. All data provided by guests will automatically go into the management system.

Collection And Processing Of Direct Guest Contacts

During the online check-in process, the hotel can receive the guest's email and phone number, which will allow the hotel to use this data for advertising and marketing purposes (with the guests' permission).

Payment

Allows the guests to pay for stay or provide CC for deposit reasons during the online check-in.

Mobile Key

To activate the Mobile Key, guests need to download the offered App. Inside the app, the guests need to authorize the credentials and pin code in order to activate the mobile key.

ID Verification

Includes ID capture + face matching. 4600 distinct documents for nearly 200 countries and territories are supported.

Check Out

Guests can see their charges on the App and make an express check-out if there are no credits or pay the amount first and then proceed to check-out.

Upsales & Upgrades

Increase hotel revenue by upselling additional services and experiences prior to the guests' arrival, as well as upgrading the room category during the guests' online check-in process.

Digital Guest Registration Card

Allows the hotel to reduce operating expense for printing materials and makes filling process smooth and easy for the guests.

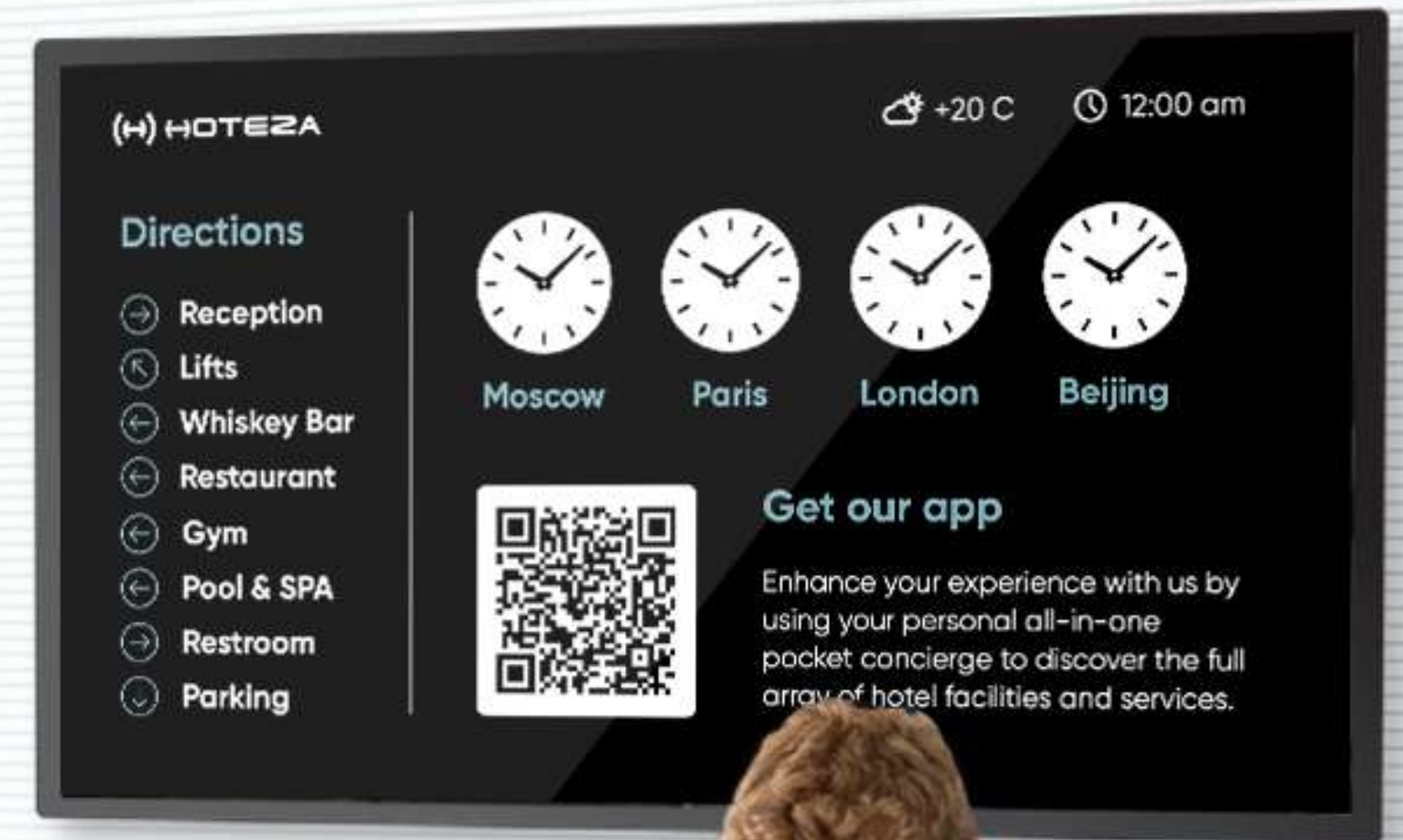
Branding & Customization

Customize online check-in within hotel's corporate style (logo, font, colors, etc.) Keep the visual communication with the guest.

HOTEZA PRODUCTS

HOTEZA HOTSIGN

Display selected visual information
in your public areas



hoteza.com

MULTIPLATFORM

Choose the screen that best fits your needs



MULTIPLE CONTENT TYPES

Images, videos, streams, widgets, custom templates

CONFERENCE &

WAY-FINDING MODULE

Integrated with PMS systems allowing upcoming events to be automatically updated

09:40
APRIL 24, 2022

FR. 24 SA. 25 SU. 26 MO. 27 TU. 28
+19°C +21°C +23°C +22°C +24°C

Meeting room 7

50%
BIG BEAUTY SALE

- Golden Hall → Hoteza Meeting
- Green Hall ↗ Hospitality Expo
- Main Hall ↓ General Meeting
- Conference Room ← Digital Signage Training

Test drive of the new MINI
Check in at the reception

Now 18:00 21:00
25°C 22°C 19°C

13:25
Thursday, July 22, 2023
Partly cloudy, no precipitation

HOTEZA HOTSIGN FEATURES

CMS Access

The system allows to upload videos, images, and texts and manage this information in real time from any device and anywhere in the world.

Useful Functions

Calendar functions, timing presentations, transmission of schedules for conferences and other events, setting display screen signs, are just some of the useful functions to use through HotSign.

Variety of Content

System allows to use various types of content, such as JPEG & PNG images, full HD videos in all video formats, RSS feeds for news, airport display boards, weather forecast and more.

Integration

The system is easily integrated with PMS (Opera) systems, which allows information on upcoming hotel events, such as conferences or seminars, to be automatically loaded.

Easy to Install

A media player is supplied along with the software: you simply connect it to your display and begin working with your content.

Unlimited Users

Unlimited number of users gives the chance to invite colleagues, suppliers and external partners to use the system & create content easily.

Unlimited Data Storage

Using cloud technology means you do not need to worry about capacity for saving data.

Latest Product Updates

Notifications of all product updates, which are automatically installed & implemented.

Continuous Support

International Hoteza support service operates all round the world 24 hours a day & 7 days a week.

Going Paperless

Helps to cut the costs of printed materials by using the digital version of information displayed on strategically placed screens in public areas.

Safe Connection & Hosting

All the information is transferred via protected encoded channels.

HOTEZA PRODUCTS

HOTEZA HSIA

Solves the problem of congested Internet channels by evenly distributing the available speed



hoteza.com

HOTEZA HSIA

- Best possible experience due to the fair access policy
- Secure and hassle-free Internet access for hotel guests
- Multiple authentications methods: PMS, SMS, E-mail, social login, voucher

hoteza.com



HOTEZA HSIA FEATURES

Rate Plan Zones

Individual access pages and rates for guest and common areas.

Brand GUI Adjustments

The welcome page can be branded in accordance with the corporate style of the hotel.

Maximum Guest Satisfaction

Positive feedback and recommendations + mention the fair distribution of the speed.

Analytics & Statistics

The ability to collect and analyse statistics on the number of users, their needs and preferences gives you a chance to adjust accordingly.

Fair Access Policy

Ensure that demanding guests and participants of the conferences are happy with internet quality, while maintaining acceptable free access during peak hours.

Networking With PMS

The system works with all hotel management systems.

Cost Minimization

Reduction of staff costs, thanks to automatic setup of guest devices and efficient support service.

Investment Protection

Flexible extension of capacity based on the actual needs of the hotel.

Advertising & Promotion

Use your landing page as an opportunity to advertise your products, or showcase your partners or services.

Independent Management

Staff can independently manage rates and create access codes via the special management portal.

Secure Access

All information is transferred over an encrypted network.

Up-Sell Opportunity

Use your welcome page as an opportunity to upsell your products or services.

HOTEZA BRIEF

BRANDING & CUSTOMIZATION

Unlimited customization opportunities
and full compliance with hotel brand
guidelines

hoteza.com



Room Control

Climate

Bedroom

21°C

Amanti

AVIA NAPA-CYPRUS

Made For iOS

About Hotel

Restaurants & Bars

Experiences

Room Service

SPA & Fitness

Flights

Directions

Remote Control

POWERED BY HOTEZA

Villa Dubrovnik

About

Dining

Entertainment & Experiences

In-Room Dining

Room Service

Concierge

Wellness & SPA

SPA

10:35

METROPOL

In-Room Dining

Room Service

About Hotel

10:35

MÖVENPICK

In-Room Dining

Room Service

Special Offers

TV Control

Room Control

Spa & Wellness

Feedback

About Hotel

10:35

In-Room Dining

Salads

Soups

Pasta

Breakfast

BREAKFAST

Scrambled eggs with pork
carnitas \$13.50

Continental breakfast
\$12.00

omelets baked with bacon,
cheddar & tomato

omelette and

10:35

De-Stress Massage

250.00 EUR / 90 min

TIME

12:00 - 13:30

14:00 - 15:30

16:00 - 17:30

HOTEZA BRIEF

HOTEZA REFERENCES

hoteza.com



THE PENINSULA
HOTELS

THE PENINSULA LONDON

LONDON,
UNITED KINGDOM

198 rooms

Hoteza HotPad



EST 1865 | LONDON

THE LANGHAM

HOTELS & RESORTS

LANGHAM JAKARTA

JAKARTA, INDONESIA

254 rooms

Hoteza TV

Hoteza HotSign

Hoteza Stream





RADISSON BLU RESORT PHU QUOC

PHU QUOC, VIETNAM

514 rooms

Hoteza TV



MEDIA^{ONE}
HOTEL

MEDIA ONE HOTEL

DUBAI, UAE

260 rooms

Hoteza TV
Hoteza HotSign
Hoteza Mobile





ESPLANADE ZAGREB
LUXURY HOTEL

ESPLANADE ZAGREB

ZAGREB, CROATIA

208 rooms

Hoteza TV

Hoteza HotSign

Hoteza Mobile





HARD ROCK HOTEL DAVOS

DAVOS,
SWITZERLAND

110 rooms

Hoteza TV
Hoteza HSIA





MGM COTAI

MACAU, CHINA

1390 rooms

Skylofts Rooms, Skylofts Duplex
and Mansion Villas

Hoteza TV





ADMIRAL HOTEL MANILA - MGALLERY

MANILA, PHILIPPINES

129 rooms

Hoteza TV





AL AREEN
PALACE & SPA
BAHRAIN

AL AREEN PALACE & SPA

MANAMA, BAHRAIN

78 villas

Hoteza TV
Hoteza Mobile



the
social!
house

THE SOCIAL HOUSE NAIROBI

NAIROBI, KENYA

83 rooms

Hoteza TV

Hoteza Mobile

Hoteza HSIA

Hoteza HotSign

Mobile Key



150
1872 2022
ROYAL HOTEL

ROYAL HOTEL SANREMO

SANREMO, ITALY

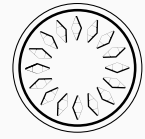
127 rooms

Hoteza TV

Hoteza Web

Hoteza Cast





A M A R A

AMARA HOTEL

LIMASSOL, CYPRUS

207 rooms

Hoteza TV

Hoteza HotPad

Hoteza Mobile





PEPPER SEA CLUB

CRETE, GREECE

95 rooms

Hoteza TV
Hoteza Mobile



WANDA
Hotels & Resorts
万达酒店及度假村

WANDA REIGN ON THE BUND

SHANGHAI, CHINA

193 rooms

Hoteza HotPad



 HOTEZA

THANK YOU

hoteza.com

